

New Jersey Healthcare Coalition (NJHCC)

January South HCC In-Person Meeting

Date: 1.23.24

1200 N Delsea Dr, Glassboro, New Jersey 08028

Attendance (Head Count) - 39

Ryan Cassidy started the meeting at approximately 10:03am

Bob Saunders and Larry Phillips introduced themselves as the South Healthcare Coalition Leaders

Bob had the attendees go around the room and introduce themselves

Ryan covered the Agenda

Krista Valenzuela from NJCCIC gave an overall presentation on her agency's role and responsibilities

- Krista spoke towards Tech Support Scams, specifically recent incidents and what to look out for
- Krista also spoke about SMS Text Scams and their steady increase
 - This is because companies and organizations are utilizing text messages to communicate with employees
- Krista briefly talked to Direct Deposit Scams and Gift Card Scams
- Krista covered Business Email Compromise
- Krista explained Credential Compromise
 - Webpages being replicated can trick users (can include attachments)
 - Compromised Accounts are utilized as well for tricking users
 - Multi-Factor Authentication (MFA) can be bypassed by cyber criminals
 - Krista mentioned that maintaining complex passwords can ensure cyber criminals don't get access
 - You can be compromised by infostealers, data breaches, weak passwords, and/or social engineering
 - A member asked about Password Managers and their security
 - Krista said that if you choose a Password Manager, they are typically safe and secure. As a user, we must ensure our "master password" is lengthy and secure
- Krista spoke about Ransomware-as-a-business
 - Access Brokers, Ransomware-as-a-service, and RaaS operators all make ransomware a business
 - Average downtime can be at least 24 days
 - Data exfiltration occurs within 75% of incidents
 - Average ransom can be around \$390,000
- Krista covered the Change Healthcare Incident, the Timeline of Events associated with the incident, and the Impacts

- The cyberattack affected at least 100 million individuals' protected health information
 - This is the largest known breach of PHI
- Krista talked about BlackCat (Russian based organization)
- Krista spoke to Artificial Intelligence and the good and bad to it
- Krista went over Cyber Resiliency methods
 - Data Backups, Patch Management, MFA, Endpoint Detection and Response, User Awareness Training, Password Manager, Cybersecurity Plans, Tabletop Exercises, etc.
- Krist wrapped up by going over the NJCCIC Services

Anthony Sokolowski handed the meeting over to Dr. Alexander Kuc (NJHCC Clinical Advisor)

Dr. Kuc presented on Vehicle Ramming Attacks

- Dr. Kuc covered OEMS Guidelines, specifically surrounding PPE
- Dr. Kuc gave a Background on Vehicle Ramming Attacks
 - Happen more frequently due to ease of access to vehicles, minimal planning, and is increasingly popular for lone actors
- Dr. Kuc reviewed the Epidemiology and Injury Patterns
 - Higher surgical procedures and more intubated
- Dr. Kuc covered several case studies of real-world incidents across the globe
- Dr. Kuc talked about Prevention methods
 - Concrete and vehicle barriers

Anthony and Ryan reviewed several Coalition Updates

Ryan covered Upcoming Meetings Dates & Times

Lawrence Phillips covered Member Updates

- Acute Care
- Long-Term Care/Post-Acute
- Federally Qualified Health Centers
 - Updating cameras and security measures
 - Looking into grants to get new equipment for their facilities
 - Larry recommended contacting the coalitions
- Public Health
 - H5N1 preparedness
 - A member asked if there will be a plan in place to push out information re the presidential decree banning communications
 - Phyllis Worrell said through NJLincs
 - Phyllis said they're pushing for Public Health credits to be available at NJEPA
 - Phyllis plugged the NJHCCs presentation for NJEPA
- Office of Emergency Management
 - Having a challenge with palates of PPE accumulating
 - Air Shows will be coming back in May 17th and 18th so planning is underway
 - Phyllis said they met with Philadelphia representatives re Fifa World Cup in December
 - Additional meetings will be taking place

- Philadelphia DoH was no present, so Phyllis asked that they make an effort to be present at future meetings
- Home Care & Hospice
- Emergency Medical Services
 - Frank Intessimoni said Atlantic City International Airport is conducting a Full-Scale exercise on May 17th and 18th
 - Frank added that they're updating their plans
- Behavioral/Mental Health
 - Phyllis said she has a Mental Health First Aid class being held this Saturday, Jan. 25th in West Hampton (8 hours)
 - Eddie Rizvi said we can push out that messaging to the South Healthcare Coalition membership
- Bob Saunders said we invite members speaking to Fifa World Cup from Pennsylvania
 - Bob added that it is the intention of them to use Juvare, EMResouce, eICS, WebEOC, and EMTrack
 - Bob pushed building up APIs
 - Need to ensure we are capturing PICU and NICU
 - Bob also mentioned the Delaware Valley association

Ryan mentioned CEUs being available at the Strategic Planning Meeting in Feb. 2025

Ryan also mentioned NETEC Bellevue presenting trainings tentatively later this year

Ryan covered some of the Coalition Reminders and Future Agenda Items

Bob asked if we could get a list of HPP Equipment

- Bob also emphasized guidance on the above

The meeting concluded at approximately 11:59am