

#### National Healthcare Coalition Preparedness Conference (NHCPC) 2024

#### **Compendium of Presentations and Associated Materials Categorized as**

Health Equity and Coalition Diversity

Please contact our team at <u>RHCC@NJHA.com</u> should you have questions or if you encounter any difficulties accessing these presentations.

NATIONAL HEALTHCARE COALITION PREPAREDNESS CONFERENCE

Visions of Progress: Sustainable Strategies for Emergency Preparedness & Resilience

DECEMBER 10-12, 2024 | ROSEN SHINGLE CREEK | ORLANDO, FLORIDA

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# A Regional Approach to Addressing Specialty Gaps

Commonwealth of the Northern Mariana Islands Healthcare Coalition



**Dr. Marty Rohringer** Deputy Chief Medical Officer Commonwealth Healthcare Corporation





Warren F. Villagomez Director Commonwealth Healthcare Corporation PHEP, HPP & MRC Daniel R. Suel Fire Captain, State EMS Director CNMI Department of Fire and Emergency Medical Services

# Overview

- Where is the Commonwealth of the Northern Mariana Islands (CNMI)?
- CNMI HCC History and Governance
- CNMI HCC Preparedness & Response Capabilities
  - Workforce Training and Development
  - Patient Movement and Distribution
  - Workforce Training and Development





Saipan – Guam – 30 mins | Saipan – Rota – 30 mins | Saipan – Tinian – 15 mins | Guam – Hawaii – 8 hrs

#### Where is the Northern Mariana Islands?

Canada

SK

United Stat

MT

AB

#### **CNMI** Healthcare Coalition (HCC)

#### **Mission**

≻To discuss issues of importance of our healthcare organization.

➤To establish priorities for strategic planning; to approve policies, plans, or other products of the HCC.

➤To identify gaps and define priorities that build disaster response capacity to serve the community and DAFN populations, address Health Disparities and Equity.

➤To develop a surge patient tracking and transport process, a process for coordinating patient surge across the healthcare system, and finalization of draft plans for government-authorized alternate care sites.

## Healthcare Coalition Objectives

#### **Strengthen and Improve:**

- Incident Management and Coordination
- Information Management
- Patient Movement and Distribution
- Workforce
- Resources
- Operational Continuity
- Specialty Care
- Community Intergration





#### **Core Members**

- Esther L. Muña, CHCC Chief Executive Officer
- Warren F. Villagomez

CHCC Chief Preparedness & Response Officer

• Dr. Marty Rohringer,

CHCC Deputy Chief Medical Officer

Heather S. Pangelinan

CHCC Director of Public Health Services

• Reyna M. Saures

CHCC Community Guidance Center Director

Vanessa Quitugua

RHC Resident Director

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THC Resident Director

• Franklin R. Babauta HSEMA Special Assistant

• Daniel R. Suel DFEMS EMS/EMSC Director DFEMS-EMS Director

#### **CNMI Healthcare Coalition Core Members**



#### <u>General Members</u>

- John M. Tagabuel
   EHDP Director
- Anthony I. Macaranas
   DPS Commissioner

Juan Diego Rebuenog
 CPA Assistant Chief of Police
 Francisco M. Rabauliman
 DCCA Secretary

• Pamela C. Sablan CDD Execuetive Director Susan Satur
 CLI Executive Director
 Lawrence F. Camacho
 PSS Commissioner
 Others

# **Notable Disasters**

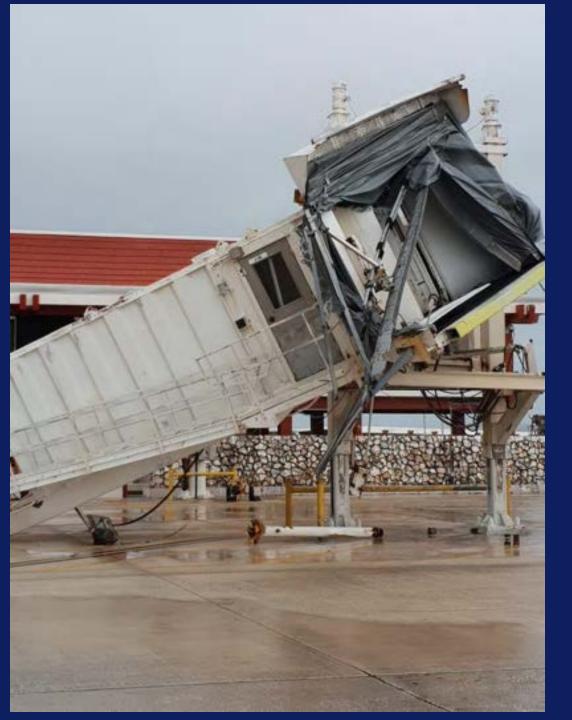
- Natural Disasters: Typhoons
  - Soulder (2015)
  - Super Typhoon Yutu / Mangkut (2018)
  - Mawar (2023)
  - Bolaven (2023)
- COVID-19 Pandemic















## **Preparedness & Response Capabilities**

- National Incident Management System
- CNMI State Emergency Operations Center
- Information Management
- Patient Movement and Distribution
- Workforce Training and Development



### Medical Aspects of the CNMI Healthcare Coalition

- > Medical Director of the CNMI Healthcare Coalition
  - Coordinate and share medical resources across key entities to ensure comprehensive healthcare coverage throughout the Commonwealth.
  - Manage resources for Commonwealth Healthcare Corporation (CHCC) and its satellite clinics,
    - Rota Health Center and Tinian Health Center
  - Collaborate with the EMS division of the Department of Fire and Emergency Medical Services (DFEMS) on Saipan, Tinian, and Rota.

# Movement of Patients and Medical Staff in a Disaster / Mass Casualty Event

#### **Saipan Island**

- In all cases the patients are routinely transferred by ground ambulance to the only hospital in Saipan. There is no helicopter service, medevac or otherwise, available to assist in transporting patients from scene to the hospital.
- In many cases, those with minor injuries will travel by private vehicle as EMS will preferentially take more serious cases based on on-site triage; or they will have to wait on scene for ambulance availability.
- On-call medical staff are called in to hospital after an unforeseen disaster (e.g. Plane crash) or in advance of a foreseen disaster (e.g. Approaching serious typhoon).



#### Movement of Patients and Medical Staff in a Disaster / Mass Casualty Event Tinian Island

- Patients are commonly transported to Tinian Health Center (THC) for secondary triage as any serious cases need to be transferred to Saipan for treatment. This health center does not have a fully equipped emergency department level of care.
- Transfers to Saipan are largely done with chartered fixed wing aircraft that have no medical equipment on board (after transfer to the airport by EMS).
- It is impractical to send medical staff to support THC because it does not have inpatient services nor any advanced diagnostic equipment.



# Movement of Patients and Medical Staff in a Disaster / Mass Casualty Event

#### **Rota Island**

- Patients are commonly transported to Rota Health Center (RHC) for secondary triage as any serious cases need to be transferred to Saipan or Guam for treatment. This health center does not have fully equipped emergency department level of care.
- Transfers to Saipan are largely be done with chartered fixed wing aircraft that have no medical equipment on board (after transfer to the airport by EMS).
- Transfers to Guam are usually done through the Coast Guard on rotary aircraft which have some monitoring medical equipment.
- It is impractical to send medical staff to support RHC because it does not have inpatient services nor any



# CNMI DEPARTMENT OF FIRE & EMS

- Emergency Service
- Fire Prevention/Arson
   Investigation
- Logistics/Supplies
- Administration
- Office of EMS



#### **CNMI FIRE SERVICE**

- Saipan 110 Personnel
- Tinian 22 Personnel
- Rota 27 Personnel



### CNMI DEPARTMENT OF FIRE AND EMS ROLES IN DISASTERS

- Collaborate with other emergency response agencies
- Coordinate type of respond
- Provide support for nontraditional fire service operations
- Communicate needs of responders



### **EMERGENCY SERVICE**

- Fire Suppression
- EMS/Rescue
- HazMat
- Wildland Fire
- •911 System



### **SUPPORT SERVICE**

- Fire
   Prevention/Arson
   Investigation
- Logistics
- Office Of EMS



### CHALLENGES FACED WHEN AID IS NEEDED ON TINIAN AND ROTA BEFORE, DURING AND AFTER DISASTER

- Personnel and Equipment Deployment Capabilities/Possibilities
- 2. Which Island(s) Requesting (Note: response time difference ex: via sea or air.
- 3. Personnel Burnout/Rest Period (Note: Explain factors with limited personnel availability

### **SOLUTION TO THE CHALLENGES**

- 1. Personnel and Equipment Deployment:
  - Personnel/equipment deployed to augment Emergency Services or to assist with other non-fire tradition operations
- 2. Which island requesting:
  - Island of Tinian is about 45 minutes via sea vessel
  - o Island of Rota is about 45 minutes via air vessel or 4 hours by sea
- 3. Personnel Burnout/Rest Period:
  - o Personnel rotation from Saipan

### FUTURE PLAN SUPPORTING THE CNMI HEALTH COALITION

- Coordinate with CNMI office of EMS to provide EMT's when the hospital emergency room reaches its patient surge capacity
- Coordinated efforts by the fire department, office of ems and the hospital to assign emt's at the health clinic on the islands of tinian and rota



#### Achievements and Success Stories

- Established strong HCC Partnership and collaboration with Local, Jurisdictional, Regional, and DoD partners.
- Enhanced HCC partners knowledge and skills through RITN & CBRNE TTX.
- Medical providers enhanced skills and knowledge in pediatric surge VTTX.
- June was proclaimed as the CNMI Medical Reserve Corps (MRC) month by the CNMI Governor Arnold I. Palacios
- Chemical Surge VTTX in collaboration with USAPI, HHS, ASPR partners.



# Challenges within the Islands

Addressing Staffing Shortfalls

- Utilizing Medical Reserve Corps (MRC) volunteers

Transporting resources between islands promptly

 Identify other resources; (i.e DPS/CPA/Customs & Biosecurity/DFEMS sea vessels)





#### **Workforce Trainings and Developments**





# PREVENTION ON WHEELS MOBILE OUTRE CLINIC

PLOTTER CHART

tag

and the second









## 2024 Pacific Islands CBRNE Workshop









# Triennial Airport Disaster Drill









Pediatric Surge Virtual Tabletop Exercise

# HazMat Training

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#### **#NHCPC24** National Healthcare Coalition Preparedness Conference

Visions of Progress: Sustainable Strategies for Emergency Preparedness & Resilience

Presented By:



Better Together: Working with Healthcare Coalition Partners to Promote Health Equity

Juli Sommers, NMHealth-BHEM John Hodges, NMHealth-BHEM

#### What is Health Equity?

- The CDC defines Health Equity as "the state in which everyone has a fair and just opportunity to attain their highest level of health". This requires ongoing efforts to:
- Address historical and contemporary injustices
- Overcome economic, social, and other obstacles to health and health care
- Eliminate preventable health disparities
- Work with Tribal Communities and other underserved communities.



# Operationalizing Health Equity at the Federal Level

#### • US Dept of HHS Office for Civil Rights (OCR):

Advances health equity through rule-making and enforcement critical to health equity

#### • Office of Health Equity (OHE):

Advises on health disparity, health equity, minority and population health Provides technical assistance Partners with others to raise awareness

#### • Center for Disease Control and Prevention (CDC):

Access and Functional Needs Toolkit

Communication Planning, Integrating Partners, Worksheets and Templates



# Operationalizing Health Equity at the Federal Level

#### **HHS Requirements for At-Risk Individuals**

Section 2802 of the Public Health Service Act (PHSA) requires taking into account the access and

- functional needs of at-risk individuals, including public health and medical needs, in the event of a
- public health emergency.

Section 2814 of the PHSA establishes the following eight requirements as they are related to

- addressing the access and functional needs of at-risk individuals:
- 1. Monitor emerging issues
- 2. Oversee implementation of preparedness goals
- 3. Assist federal agencies in preparedness activities
- 4. Provide guidance on preparedness and response strategies and capabilities
- 5. Ensure the strategic national stockpile addresses the needs of at-risk populations
- 6. Develop curriculum for public health and medical response training
- 7. Disseminate and update best practices
- 8. Ensure communication addresses the needs of at-risk populations



# Operationalizing Health Equity at the Federal Level

The Administration for Strategic Preparedness and Response (ASPR)identifies opportunities to help healthcare partners advance health equity through Hospital Preparedness Program cooperative agreements:

- Medical Reserve Corp
- emPOWER program
- National Advisory Committees
- Technical Assistance Center and ASPR TRACIE
- Capacity-Building Toolkit (NACCHO and ASTHO)



Operationalizing Health Equity at the Federal Level

**CMS Equity Framework** 

<u>**Priority 1**</u>: Expand the Collection, Reporting, and Analysis of Standardized Data

<u>**Priority 2</u>**: Assess Causes of Disparities Within CMS Programs, and Address Inequities in Policies and Operations to Close Gaps</u>





#### Operationalizing Health Equity at the Federal Level

<u>**Priority 3**</u>: Build Capacity of Health Care Organizations and the Workforce to Reduce Health and Health Care Disparities

<u>**Priority 4</u>**: Advance Language Access, Health Literacy, and the Provision of Culturally Tailored Services</u>

<u>**Priority 5**</u>: Increase All Forms of Accessibility to Health Care Services and Coverage



#### **Operationalizing Health Equity**

Recognizing functional needs (usually six categories: seeing, hearing, mobility, communication, cognition, and self-care)

Utilizing CMIST Framework to allow all people to be treated inclusively within disaster planning





## **CMIST Framework**





# **Urban Health Inequity**

- Over 55% of the world's population live in urban areas and this is set to rise to 68% by 2050.
- Almost 40% of urban dwellers have no access to safely managed sanitation services and many lack access to adequate drinking water.
- An estimated 91% of people in urban areas breathe polluted air.
- Poorly designed urban transport systems create a range of threats including road traffic injuries, air and noise pollution, and barriers to safe physical activity – all leading to higher levels of noncommunicable disease and injuries.
- Continued urbanization is expected to lead to cities becoming epicenters of disease transmission, including vector-borne diseases.

• Source: WHO 10.29.2021



# Urban Health Inequity

The rising noncommunicable disease burden, the persistent threat of infectious disease outbreaks, and an increased risk of violence and injuries are key public health concerns in urban areas. This triple threat includes:

- Noncommunicable diseases
- Injuries (including road traffic injury) and interpersonal violence
- Infectious diseases

(Source: WHO 10.29.2021)



## **Rural Health Inequity**

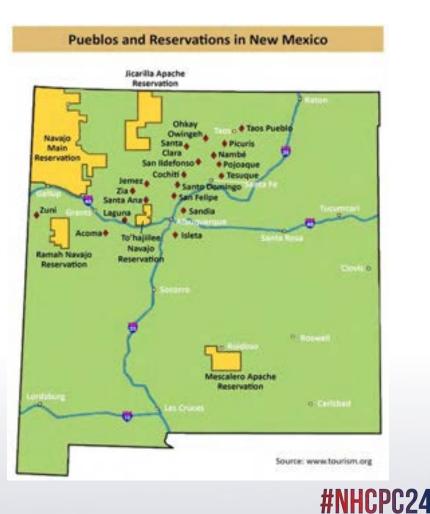
Rural areas experience high rates of Health Inequity due to:

- Access to healthcare and public health services
- Socioeconomic status
- Health-related behaviors
- Chronic conditions
- Geographic distances
- Infrastructure limitations
- Provider shortages



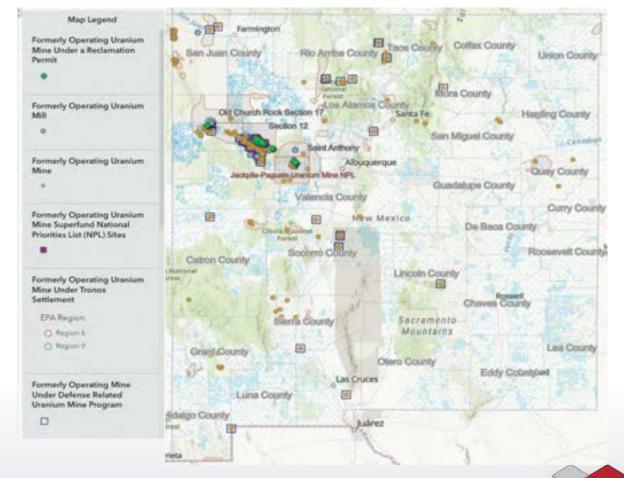
### **Tribal Health Inequity**

- New Mexico has 19 Pueblos, and 4 tribes. Some are very small some have large territories.
- Distance to healthcare
- Lack of critical infrastructure
- Poverty
- Lack of reliable transportation
- Substance abuse
- Exposure to toxins/radiation
- Administrative barriers



#### Abandoned Uranium Mines/Mills in NM

- 200+ Abandoned Mines
- 8 Abandoned Mills
- 2nd Largest Release of Radioactive Materials in the US in Church Rock, NM in 1979
- RECA
- <u>https://www.epa.gov/navajo-nation-uranium-cleanup/abandoned-mines-cleanup-additional-documents /</u>



**#NHCPC24** 

#### Health Equity and Emergency Management

According to the United Nations (UN, 2015), a key priority for emergency management is to "strengthen the design and implementation of inclusive policies and social safety-net mechanisms, including through community involvement, integrated with livelihood enhancement programmes, and access to basic services to find durable solutions in the post-disaster phase and to empower and assist people disproportionately affected by disasters"

- The Institute for Diversity and Inclusion in Emergency Management (I-DIEM)identified five areas of inclusive emergency management that will help strengthen preparedness plans:
- community development
- building trust
- inclusive communication practices,
- evaluation and maintenance of inclusion
- building inclusive emergency management from within



# What Does Health Equity Mean To A Healthcare Coalition?

Healthcare Coalitions play a primary role in healthcare delivery.

Therefore, HCC Regions should play a primary role in Health Equity as well.

### How do we do this?



# What can be done at the Healthcare Coalition Level?

- Encourage Coalition Members to engage with the affected populations by including them in planning, training, and exercises.
- Use tools available pertaining to health equity.

- Federal Partners
- State's Office of Health Equity
- Use of HHS emPOWER data
- CDC/ATSDR Social Vulnerability Index data
- CDC Public Health Risk Assessment
- CASPER



#### Use of emPOWER Data: An Example

- RV Park in rural New Mexico
- Roughly 90 RV spaces occupied at any given time
- Has been affected by a flash flood in the past



# CDC/ATSDR Social Vulnerability Index

The CDC/ATSDR SVI uses U.S. Census data to determine the social vulnerability of every census tract. The SVI ranks each tract on 16 social factors, including poverty, lack of vehicle access, and crowded housing, and groups them into four related themes:

- Socioeconomic Status
- Household Characteristics
- Racial and Ethnic Minority Status
- Housing Type/Transportation

https://www.atsdr.cdc.gov/placeandhealth/svi/fact\_sheet/fact\_sheet.html



#### Public Health Risk Assessment Tool (PHRA)

- NM DOH/BHEM receives funding from CDC's PHEP grant
- Grant requirement: Jurisdictional Risk Assessment (JRA) every 5 years
- Last JRA completed: 2015 PHRA
- No JRA done during COVID-19 pandemic
- 2024 PHRA: Expanded on previous risk assessment





### Community Assessment for Public Health Emergency Response (CASPER)

- A rapid needs assessment providing household-level information to public health leaders and emergency managers. Can provide accurate and timely data for decision makers through precise analysis and interpretation.
- Can help public health and emergency managers:
- Initiate public health action
- Identify information gaps
- Facilitate disaster planning, response, and recovery activities
- Allocate resources
- Collect and assess new or changing needs in the community



## Resources

- CDC Social Vulnerability Index: <a href="https://www.atsdr.cdc.gov/placeandhealth/svi/index.html">https://www.atsdr.cdc.gov/placeandhealth/svi/index.html</a>
- HHS emPOWER: <u>https://empowerprogram.hhs.gov/</u>
- https://www.edu-links.org/learning/guiding-principles-disability-inclusive-education
- I-DIEM (Institute for Diversity and Inclusion in Emergency) i-diem.org
- OCR 14076: https://www. whitehouse.gov/briefing-room/presidentialactions/2022/07/08/executive-order-on-protecting-access-to-reproductive-healthcare-services
- OCR 13985: https://www.whitehouse.gov/briefing-room/presidentialactions/2021/01/20/executive-order-advancing-racial-equity-and-support-forunderservedcommunities-through-the-federal-government
- OCR 14091: https://www. whitehouse.gov/briefing-room/presidentialactions/023/02/16/executive-order-on-furtheradvancing-racial-equity-and-support-forunderserved-communities-through-the-federal-government (includes OCR's definition of HE)
- OCR 14110: https://www. whitehouse.gov/briefing-room/presidentialactions/2023/10/30/executiveorder-on-the-safe-secure-and-trustworthy-development-and-useof-artificial-intelligence



### Resources

#### • ACL.gov

- NACCHO.org
  - Capacity-Building Toolkit for Including Aging & Disability Networks in Emergency Planning
  - <u>Accessible Emergency Preparedness Videos</u>
  - <u>Ready Now Toolkit</u>—an emergency preparedness training program for people with disabilities
  - Training Video: Emergency Planning for People with Access and Functional Needs
  - <u>Presentation Slides</u>—Improving Equity During MCM Responses: Five Special Populations
  - Preparedness Actions to Promote Economic Resilience and Recovery
  - Social Vulnerability Index
  - Fact Sheet: How Can LGBTQ+ Youth Navigate COVID19?
  - Native LGBTQ/Two-Spirit Toolkit
  - Planning for Unaccompanied Minors in Shelter Operations
- CDC.gov Access and Functional Needs Toolkit
- CASPER(Community Assessment for Public Health Emergency Response)
- FEMA.gov "whole community approach"
- ASTHO
- HHS/OCR https://www.hhs.gov/ocr



# QUESTIONS?????



# Thank you!

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#### **#NHCPC24** National Healthcare Coalition Preparedness Conference

Visions of Progress: Sustainable Strategies for Emergency Preparedness & Resilience

Presented By:



## Diversity and Empowerment

#### A new model for coalition partnerships

#### Greg Santa Maria, DHSc, MA, NR-P

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#### Objectives

- Understand the changing demographics in the US
- Recognize common gaps in inclusion
- Understand the need for diverse initiatives
- Discuss create approaches to partnerships
- Modify existing process to empower underserved communities



#### Important Note

This is not a political presentation. This presentation is designed to expand awareness that as the demographics in the United States continue to change, so must our partnerships, focus, and initiatives. There are many unidentified partners out there. Its our job to find out who they are.

We must be able to embrace change to enhance the reach of our work.



# Special thanks

**Mountain Plains RDHRS** 

Region 8 MOUNTAIN PLAINS Regional Disaster Health Response System

#### Color and Culture: We are all alike, right?

I don't see color

I don't see culture or ethnicity

We are all the same

=

\_

I am missing a great opportunity



#### Because I don't see color

- I don't have to think about race
- I'm not comfortable talking about race
- I am asking for credit for not being racist
- Because I am not racist, I really must take no action
- If I don't mention race, I wont fall into a situation where I am being called a racist

- Brownlee, 2022



#### You're likely not racist

- We know the world from only our perspective
- We have preconceived notions based on our experiences
- We may not know the struggles of others
- Therefore
- We may assume that what we do benefits all

#### ILL EXPLAIN WHY I AM TALKING ABOUT THIS IN A MINUTE



#### Why that commentary mattered

- Because
  - We know the world from only our perspective, we may assume that what we do benefits all
- We may be missing a big chunk of our constituency and their needs

Does your membership fully represent your demographics?



IF YOUR PLANNING TABLE LOOKS LIKE THIS..



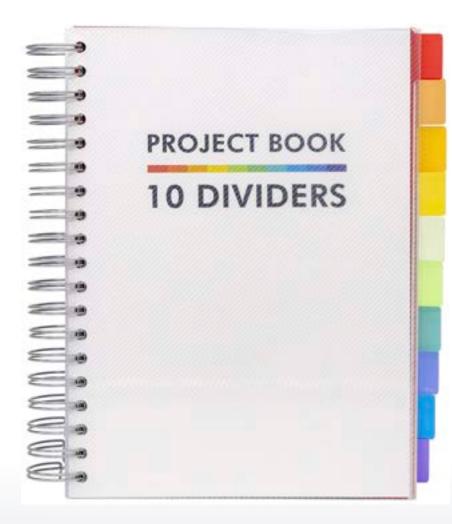




#### YOU MAY HAVE SOME WORK TO DO



**Point to ponder** 





Left-handed people clap your hands on the four now.....

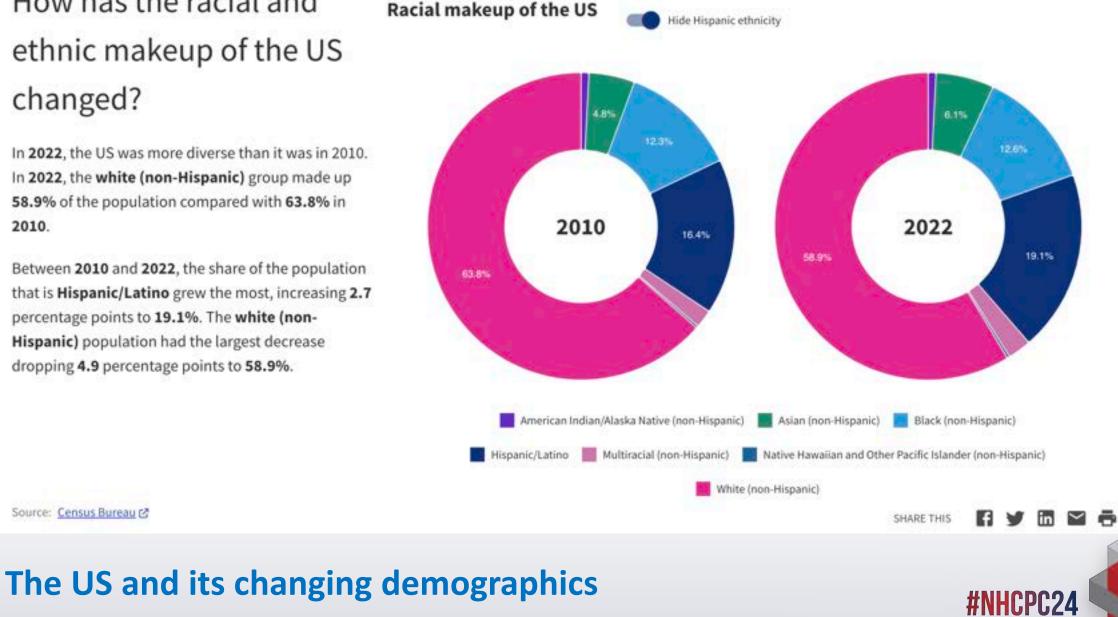


#### How has the racial and ethnic makeup of the US changed?

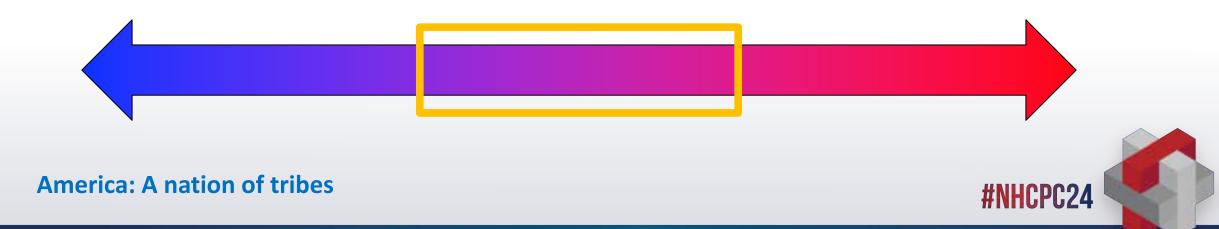
In 2022, the US was more diverse than it was in 2010. In 2022, the white (non-Hispanic) group made up 58.9% of the population compared with 63.8% in 2010.

Between 2010 and 2022, the share of the population that is Hispanic/Latino grew the most, increasing 2.7 percentage points to 19.1%. The white (non-Hispanic) population had the largest decrease dropping 4.9 percentage points to 58.9%.

Source: Census Bureau 🖉



- News cycle and delivery has changed
- Your tribe determines where you go for news
- Information disparity is prevalent
- If I don't speak English, or I am culturally isolated, I don't have access to information
- Isolation creates disconnect
- Disconnect creates disparity
- Disparity stresses the response system





If we're so diverse: The tribes of New York City





Information access



# **Underserved and Marginalized Populations**

Groups that encounter lack of services Based on Economic barriers Cultural (ethnic) barriers Linguistic barriers Numerous terms Marginalized

Underserved

Tell me one that you know or use

communities most impacted by disaster



- July 12-16, 1995 (106 degrees on 7/13)
- 739 fatalities
- Fatalities followed "poverty map"
- Black residents died at a higher rate than Hispanic residents
  - Substandard housing and social isolation
- Hispanic communities had very low death rates
  - Higher population density and more social cohesion
- Elderly white males died at higher rates than white females
  - Women were more socially engaged

Source: Klinenberg, Eric (2002). Heat Wave: A Social Autopsy of Disaster in Chicago. Chicago, IL: Chicago University Press. ISBN 0-226-44322-1.



10:1



Ap Associated Press AP - Tue Aug 30,11:31 AM ET

A young man walks through chest deep food water after ooting a grocery store in New Orleans on Tuesday, Aug. 30, 2005. Flood waters continue to rise in New Orleans after Hurricane Katrina did extensive damage when it Email Photo Photo

RECOMMEND THIS PROTO + Recommanded Photos Recommand 社 Average (130 volum) 合合合合合 大大大大会



3.47 AM ET

Two residents wade through chest-deep water after Inding bread and soda from a local grocery store after Hunicane Katrina came through the area in New Orleans, Louisiana (AFP/Getty Images/Chris Graythen)

Email Photo SPrint Photo

# LOOTING VS. FINDING



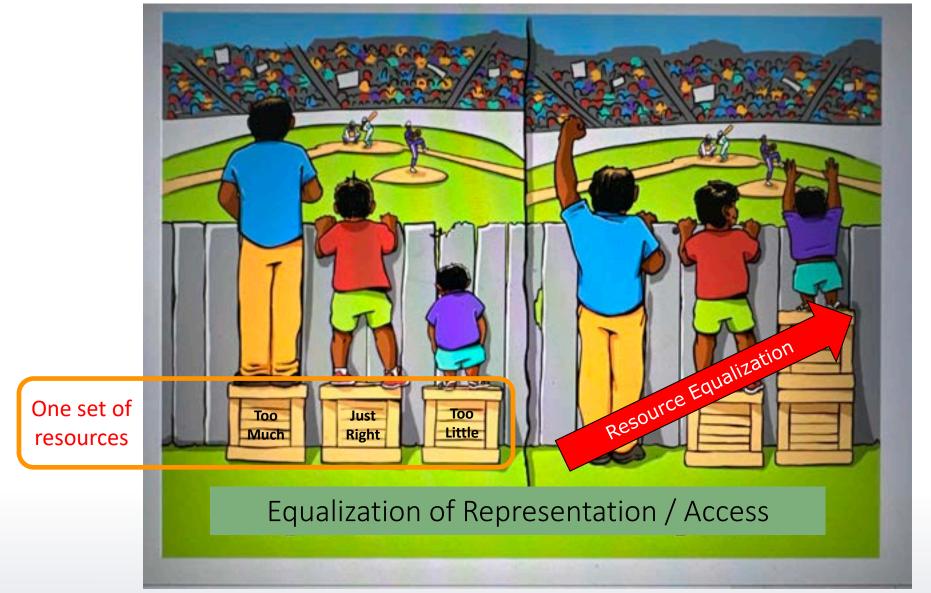
The Lower Ninth Ward in New Orleans after Harricane Katrina caused the levees to fail and the city was flooded. September 9, 2005. @taff photo by Kathy Anderson, The Times-Picayane)







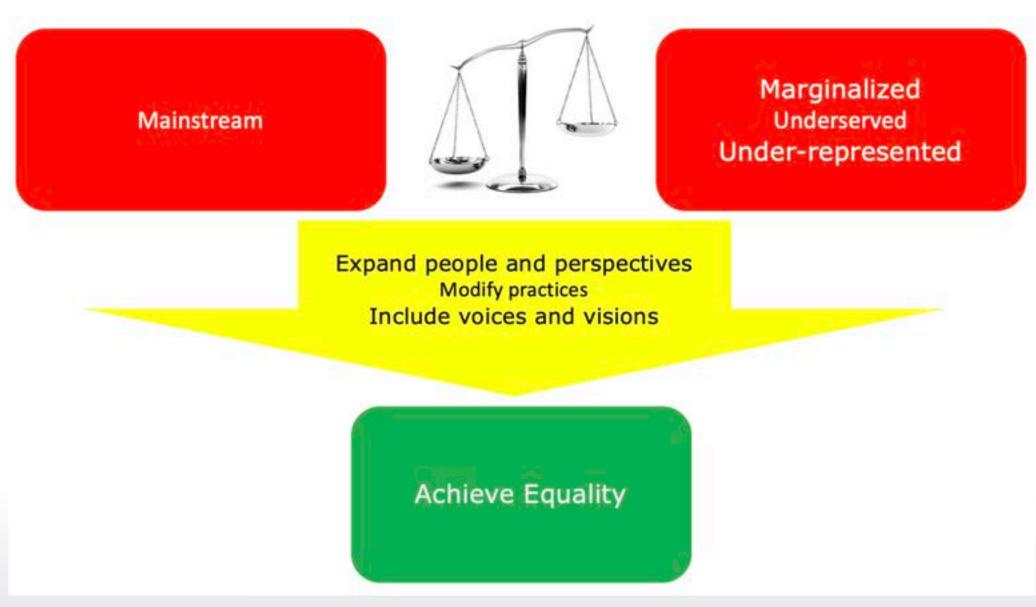
#### **Preparedness failure example**



Original Image Credit: "Interaction Institute for Social Change | Artist: Angus Maguire

#### The bottom line





**Resilience versus reliance** 



Bringing it to life

# SDHCC Diversity in Disaster Partnership! **Empowering Underserved and Vulnerable Communities to be Disaster Resilient**



# CHALLENGEG

- Language barriers
- Isolation
- Trust
- Lack of communication pathways
- Lack of comprehensive partnerships
- Gaps in knowledge and awareness
- Lack of representation
- Politics

# BENEFITS

- Development of multi-lingual resources
- Reduced isolation in disaster
- Relationships build trust
- Enhanced communication pathways
- Access to subject matter experts in disaster preparedness
- Training and education to reduce knowledge gaps
- Resilient communities







Some native americans once told me...



# IDENTIFY Community Leaders

Work with existing organizations to identify key players in each community. Schedule listening sessions to hear concerns and needs directly from members of each community

CONDUCT

LIGTENING

*SEGGIONG* 

SUPPORT Internal Change

Empower community members to develop and expand community resiliency projects that enhance disaster preparedness, response, and recovery

**#NHCPC24** 

#### How does it come together?



The dream cloud: Partners



## **Morning Session**

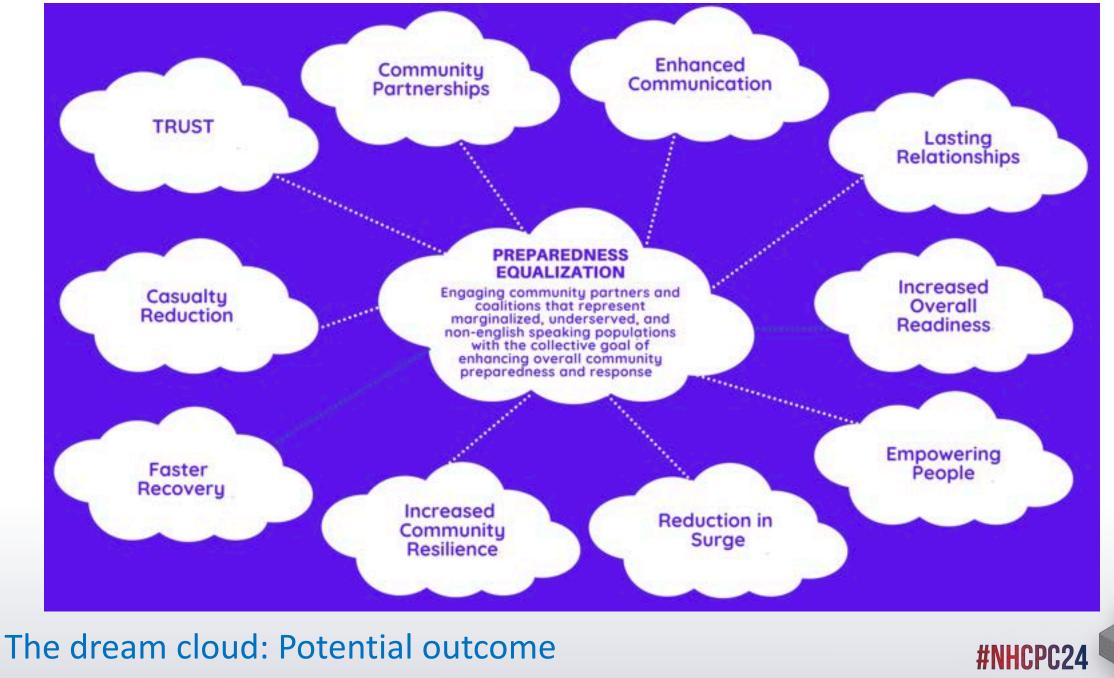
- Introductions
- Orientation to the DID project objectives
- 20-minute presentations by partners
  - Who they serve
  - What they do
  - What they do in crisis

## **Afternoon Session**

- Open discussion on disaster response
- Determine collective process for disaster / crisis communication
- Identification of communication pathways
- Determination of next steps
- <u>Ultimate goal of regular</u> inclusion in coalition T&E plan
- Partners in exercise



#### Meeting agenda



# WHAT NOW?

- Totally up to you: You can:
  - Maintain that everyone is the same and argue that this whole thing is unnecessary
  - Consider the facts and data presented and process
  - Bring this back to your coalition, community, etc, and have the hard discussions
  - Steal all this info and apply it
  - Contact me and maybe we can try and change the world a little at a time



# **THANK YOU**

## Questions??

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### **#NHCPC24** NATIONAL HEALTHCARE COALITION PREPAREDNESS CONFERENCE

Visions of Progress: Sustainable Strategies for Emergency Preparedness & Resilience Enhancing Equitable Preparedness and Response

Leveraging Community Health Centers Capabilities

Taina Lopez Jean Paul Roggiero

Presented By:



# **Learning Objectives**

- 1. Define and understand the role and structure of Community Health Centers (CHCs)/HC as local, non-profit, community-owned health care providers serving underserved populations.
- 2. Identify the various populations CHCs serve, including low-income individuals, racial and ethnic minorities, rural communities, and those facing barriers to healthcare access.
- 3. Analyze how CHCs promote health equity through culturally competent care and addressing social determinants of health.
- 4. Outline opportunities and recommendations to build engagement across CHCs and Healthcare Coalitions (HCCs)



# What is a Health Center?

Local clinics which treat medical, dental, mental health, substance use, and other health care needs

#### All health centers:

- Community-based and led in part by patients
- Focus on meeting the needs of the people and areas they serve
- Full range of care: doctors, dentists, therapists, social workers, eye doctors, obstetricians/gynecologists, pediatricians, case managers, and other medical staff.
- Adjustable fees

#### Many health centers:

- Offer care in multiple languages.
- Can help with transportation.
- Have on-site pharmacies that provide. discounted prescription drugs.



**#NHCPC24** 

# Who are Key CHC Stakeholders?

#### Health Resources & Services Administration (HRSA/BPHC):

• fund 1,400 health center to provide affordable, accessible high quality primary care to underserved

#### National Association of Community Health Centers (NACHC):

- promote efficient, high-quality, comprehensive health care that is accessible, culturally and linguistically competent, community directed, and patient-centered for all.
- HRSA funded National Training and Technical Assistance Partner.

#### **Primary Care Associations (PCA):**

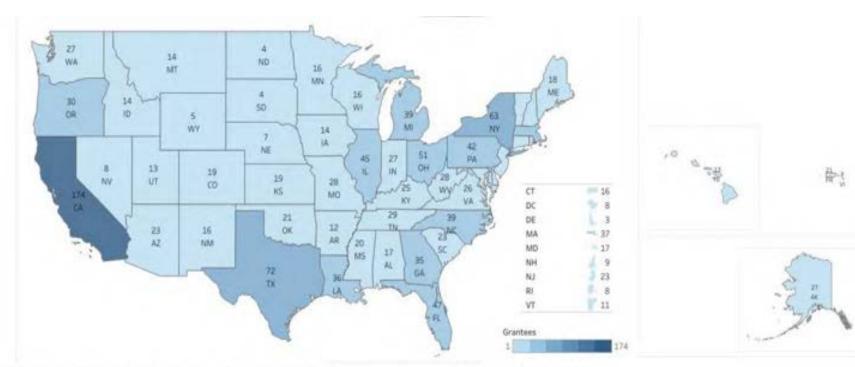
- State/Regional nonprofit.
- work with health centers to best meet the needs of communities' health centers serve.
- Enhance emergency preparedness and response

#### **Other Local/ State/Regional Partners**

#### **NACHC's Emergency Preparedness Strategy**



# Where are Health Centers?



Notes: National figure includes health centers in every state and territory. Some territories are not shown in the map above. Source: 2022 Uniform Data System, Bureau of Primary Health Care, HRSA, DHHS.

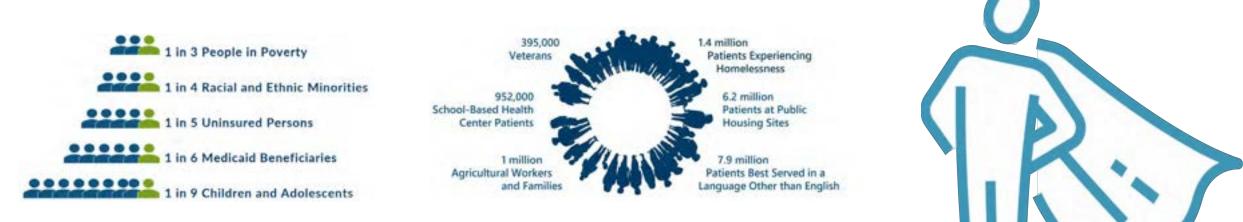
#### RESOURCE: https://findahealthcenter.hrsa.gov/

#### **Health Centers in all 50 states**

- In American Samoa, Commonwealth of the Northern Mariana Islands, Guan, Puerto Rico, US Virgin Islands, Freely Associated States of (Micronesia, Marshall Islands and Republic of Palau)
- Approximately 1,370
   Federally Funded
   Community Health Centers (FQHC)
- ✓ Approximately 15,000 delivery sites



# Who do Health Centers Serve?



# 32.5M people served (1 in 10)

400K Veterans
1.4M Homeless People
8.8M Children
3.5M Elderly Patients

1 in 7 rural residents
1 in 5 uninsured
1 in 3 people living in poverty



# **Health Centers are Rooted in Health Equity**

#### From the Civil Rights Movement to the Covid-19 Response

Health Centers founded in our country's Civil Right's Movement for equality social, and economic justice.

- focused on health of underserved people
- empowering people to actively involved in their needs and community



Dr. H. Jack Geiger and Dr. John Hatch during construction of the Delta Health Center



Columbia Point Health Center in the Dorchester neighborhood of Boston

Health Centers were part of the broad pandemic response, fighting the virus in hard-to-reach communities and among the most vulnerable including communities of color, the elderly, homeless and agricultural workers. They has tested, vaccinated, diverted nonacute cases from overwhelmed hospitals, connected affected patients with housing food and other critical services.



# **Health Centers are Drivers of Health Equity**

- ✓ CHCs' are trustedCommunity Partners
- ✓ Community-Centered and Patient-Directed
- ✓ Culturally and Linguistic
   Competent Care
- ✓ Address Social Drivers of Health
- ✓ Comprehensive, Holistic
   Care



#### EALTH CENTER RESPONSE TO PATIENTS' SOCIAL NEEDS

Direct patient surveys are another method Valley-Wide has used to understand needs and develop colutions, to 2018. Valley-Wide asked patients at each of its clinics about their transportation needs using simple paper surveys. From the responses received (N=1,220), an analysis indicated that 17% of patients had missed an appointment due to lack of transportation, and 32% did not have reliable access to a vehicle Over the next year, Valley-Wide developed a business plan to create its own transportation program, which now provides free transportation to the community for SDOH-related trips.



Harry and Jeanette Weinberg Dental & Wellness Clinic

The integration of dental services with mental health counseling allowed for immediate, in-house mental health support, addressing cultural and logistical barriers. Through this model,

#### HEALTH CENTER RESPONSE TO PATIENTS' SOCIAL NEEDS



Operating hours run from 7:30 to 11:00 every Saturday, spanning from June through October. When the town of Smithville, Mississippi was devastated by an EF-5 tornado in 2011, the community lost access to its only local grocery store, the Piggly Wiggly. This loss left residents facing significant challenges, particularly in accessing affordable, healthy food options, which was especially critical for individuals living with metabolic syndrome, diabetes, and hypertension. Despite efforts, the store was never rebuilt, and subsequent attempts to recruit another grocery store were unsuccessful. It wasn't until 2017 when ACCESS, with support from Catholic Charities, opened a farmer's market known as Farmacy, providing locals with a muchneeded source of fresh fruits and vegetables. ACCESS



# What do Health Centers do in an Emergency?



Hurricane Katrina (2005)



Zika Virus Outbreak (2016)



Hurricane Maria (2017)



California Wildfires (2018-2020)



COVID-19 Pandemic (2020-2022)



East Palestine Train Derailment (2023)



Maui/Lahaina Wildfire (2023)



Hurricane Helene (2024)



# Insights to Health Center and Healthcare Coalitions Relationships: EM Survey



- 2022 NACHC Survey
- CHC, PCAs, HCCs participated
- Goal of strengthening the relationships between these entities, and informing future needs

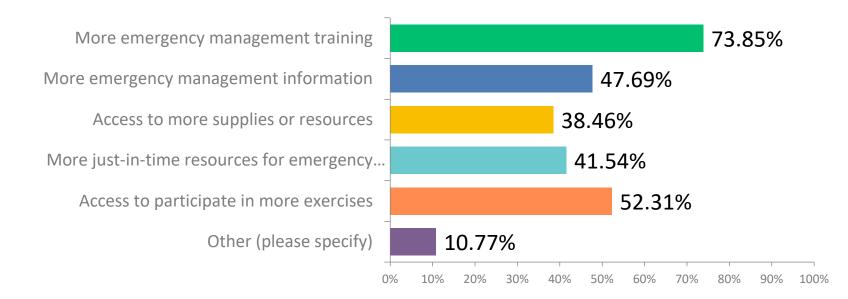
Health Centers	Health Care Coalitions
Electronic Survey Tool	Interviews based
<b>v</b>	N=9 HCCs (7 states)
	Electronic Survey Tool =66 ( >50% serve mix of demographics)



# Survey: Health Center needs during an Emergency

- ✓ 12% of facilities felt completely prepared
- ✓ 63% felt somewhat prepared
- ✓ 14% were neutral
- ✓ 11% felt unprepared

#### SUGGESTED IMRPOVEMENTS IN PREPAREDNESS



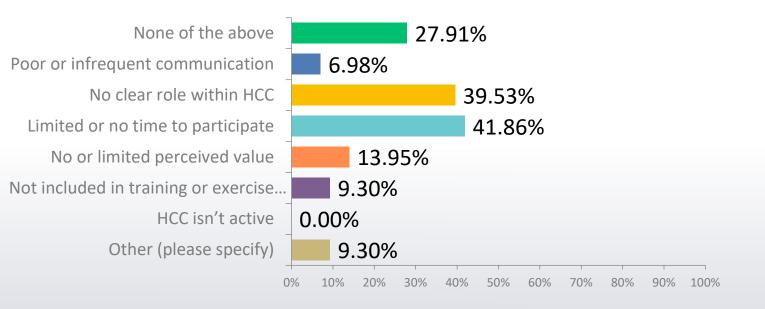
# Survey: Challenges from CHC in HCC Engagement

Awareness: 70 % of CHCs were aware of local HCC

Engagement:

- Receive information from them (82.98%)
- Participate in meetings (72.34%)
- Participate in exercises (55.32%)
- Serve in leadership (10.64%)

#### **CHALLENGES IN HCC ENGAGEMENT**

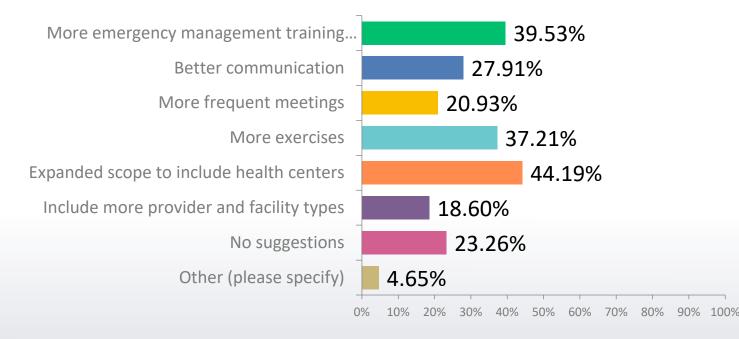




# **Survey: Opportunities to Improve Engagement**

#### **Key Insights:**

- Almost half (44%) of Health Centers believe HCCs should broaden their work integrate Health Centers
- 40% believe more emergency management training opportunities would be helpful



#### **OPPORTUNITIES TO IMPROVE ENGAGEMENT**



# **HCC Interviews**

Many HCC lacked health center involvement

#### **Challenges to limited participation:**

- Perceived lack of applicability to health centers
- limited ability to conduct outreach /HCC limited time and funding
- HCC not be aware of Health Centers
- Geographic barriers/Large regions make attending in-person meetings difficult

#### **Opportunities for collaboration**

- Health centers welcomed: their crucial role in healthcare preparedness was recognized
- Targeted sub-committees and training resources
- Primary Care Associations (PCAs) can serve as a liaison
- Most HCCs noted an increase in engagement = support for health centers during Covid
- Training Support: HCCs held training events specifically for health centers



# **About Healthcare Network**

For more than 45 years, Healthcare Network has distinguished itself by providing primary health care to men, women and children of all ages, helping the disenfranchised, underinsured, and uninsured of our communities, as well as those with resources who recognize the quality and comprehensiveness of care available.



**Mission:** To provide quality healthcare accessible to everyone in our community



**Vision:** We strive for a community where every person has access to appropriate healthcare





# **About Healthcare Network**

Patients: 49,018

Visits: 174,323

Male: 42%

Female: 58%

Poverty Level:21% below 100% poverty level

**Insurance Status** 

Uninsured: 15%

Private Insurance / ACA: 20%

Medicaid: 60%

Medicare: 5%

#### • Age

- Children 61%
- Adults: 34%
- Seniors: 5%
- Ethnicity
- Hispanic / Latino/a, or Spanish: 65%
- Not Hispanic, Latino: 31%
- Unreported: 4%



### **Locations**

### **9** HCN AT MARION E. FETHER



*Q* **HCN AT NICHOLS COMMUNITY HEALTH CENTER** 



*Q* **HCN CHILDREN'S CARE EAST** 



# 9 HCN FAMILY CARE AT ITECH

9 HCN NICHOLS PEDIATRIC AT YMCA OF COLLIER COUNTY



**9 HCN CHILDREN'S CARE NORTH** 







#### **9 HCN DENTAL CARE EAST**

# No health care

**9** HEALTHCARE NETWORK AT VETERANS PARK



#### **9 HON FAMILY CARE NORTH**



#### **9** HCN AT CORDERO PEDIATRICS



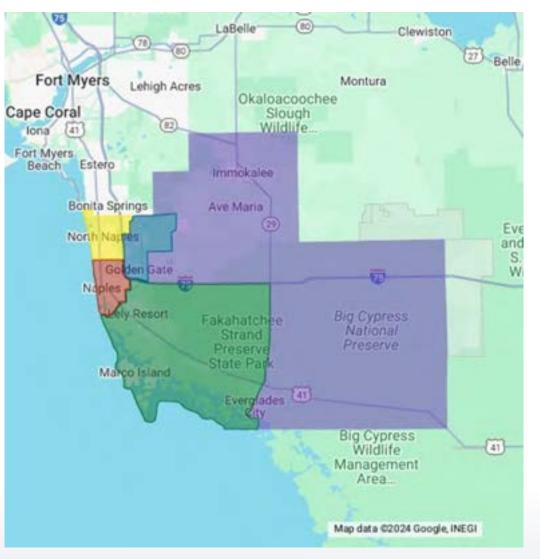
#### *Q* **HCN FRIENDSHIP HEALTH**











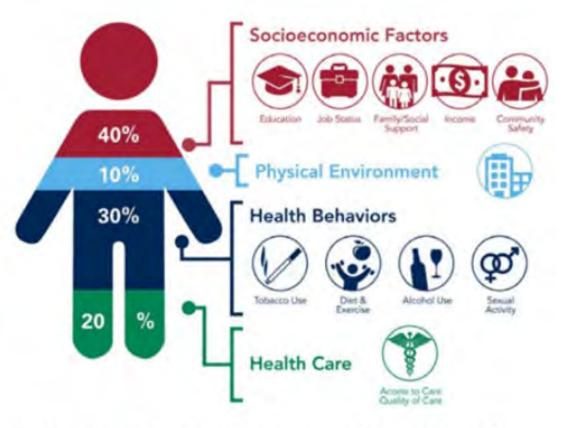


# What are Social Drivers of Health?

Social drivers of health (SDOH) are the conditions in which people are born, grow, live, play, work, and age.

These conditions are shaped by the distribution of money, power, and resources.

They collectively impact the quality of life and health disparities among different communities.



Source: American Hospital Association – Addressing Social Determinants of Health, 2018



### **Social Drivers of Health**

Socioeconomic Stability	Physical Environment	Health Behaviors	Healthcare
Level of education	Housing Quality	Tobacco / Alcohol use	Access / Provider availability
Language	Neighborhood Safety	Exercise	Quality of care
Income / Employment	Access to Green Spaces	Sexual activity	Insurance coverage /
Family / Social Support	Transportation	Access to healthy food	copays
			Health literacy



### **How CHCs address SDOH**

CHCs help reduced health disparities and promote equitable health outcomes for all community members. Below are some examples on how some CHCs are addressing SDOHs:

#### <u>Income</u>

**Sliding Fee Scales:** Provide sliding fee scales based on patients' income, making healthcare services more affordable.

**Employment Support:** Offer job training programs and employment support services to help patients improve their financial stability.

#### **Education**

**Health Education:** Provide health education programs to improve health literacy and empower patients to make informed health decisions.

**Partnerships with Schools:** Collaborate with local schools and educational institutions to help promote health education and preventive care among students and their families.



### **How CHCs address SDOH**

#### <u>Housing</u>

**Housing Assistance:** Partner with local housing authorities and organizations to provide housing assistance and support for patients experiencing homelessness or housing instability.

**Safe Living Conditions:** Advocate for safe and healthy living conditions by addressing environmental hazards in patients' homes.

#### **Transportation**

**Transportation Services:** Provide transportation services or partner with local transit agencies to ensure patients can access healthcare services.

**Mobile Clinics:** Operate mobile clinics to bring healthcare services directly to underserved communities, reducing transportation barriers.



# CHCs role(s) during an emergency

CHCs play a crucial role during emergencies by:

- **Providing Essential Medical Services:** Offering immediate medical care to those affected, including treatment for injuries and illnesses.
- Acting as Surge Capacity: Supporting local hospitals by handling overflow patients and reducing the burden on emergency rooms.
- Offering Mental Health Support: Providing counseling and mental health services to help individuals cope with the stress and trauma of emergencies.
- **Distributing Resources:** Serving as distribution points for vaccines, medications, care packages, and other essential supplies.
- Public Education: Educating the community about emergency preparedness and response strategies.

# CHCs Emergency Preparedness Rule

The Centers for Medicare & Medicaid Services (CMS) established comprehensive emergency preparedness rules for health centers in 2016 to ensure they are adequately prepared for various emergencies

5-Integrated Healthcare System 4-Training & Testing 3-Communication Plan 2-Policies & Procedures **1-Emergency** Plan **#NHCPC24** 

# **CHCs Emergency Preparedness Rule**

#### 1. Emergency Plan

CHCs must develop and maintain an emergency plan based on a risk assessment. This plan should address a wide range of potential emergencies, including natural disasters, pandemics, and man-made events.

#### **2.** Policies and Procedures

CHCs are required to implement policies and procedures that support the execution of the emergency plan. These should cover aspects such as:

- Evacuation and shelter-in-place protocols
- Patient tracking and family reunification
- Continuity of operations, including backup systems for power and communication

#### **3. Communication Plan**

A robust communication plan must be in place to ensure effective coordination during an emergency. This includes:

- Contact information for staff, patients, and emergency services
- Methods for sharing information with local, state, and federal emergency management agencies
- Procedures for communicating with patients and their families

# **CHCs Emergency Preparedness Rule**

#### 4. Communication Plan

A robust communication plan must be in place to ensure effective coordination during an emergency. This includes:

- Contact information for staff, patients, and emergency services
- Methods for sharing information with local, state, and federal emergency management agencies
- Procedures for communicating with patients and their families

#### 5. Training and Testing

Must conduct regular training and testing to ensure staff are familiar with emergency procedures. This includes:

- Annual training programs for all staff
- Regular drills and exercises to test the emergency plan
- Evaluations and updates to the plan based on drill outcomes and real-world events

These requirements help ensure that CHCs are prepared to protect the health and safety of their patients and staff during emergencies.

# **CHCs Emergency Preparedness Rule**

#### **5. Coordination with Local Authorities**

Must coordinate with local, state, tribal, and federal emergency preparedness officials to ensure an integrated response during emergencies.

These requirements help ensure that health centers are prepared to protect the health and safety of their patients and staff during emergencies.



#### Case Study

#### Hurricane Ian – Category 4 with "Catastrophic" Storm Surge





28 Sep 2022 17:20Z NOAA/NESDIS/STAR GOES-East GEOCOLOR

# **Case Study - Healthcare Network**

During hurricane Ian Collier County DOH lost all their tetanus vaccines and they tapped on HCN to go to the most impacted communities and vaccinate folks as needed.

- Coordinated tetanus events with DOH-Collier to prevent potential infections associated with disaster clean-up.
- Community health workers (CHWs) canvassed impacted areas and provided situational awareness of impacted area.
- CHWs distributed care packages (food, beverage, toiletries, etc.) and followed up with "at risk" patients.



# Case Study - Healthcare Network (Cont.)

- Mobilize mobile units with CMO and clinical outreach staff to do minor wound care.
- Behavioral health provided mental health support to the community and staff alike.
- Provided culturally and linguistically appropriate care to the communities ensuring they received the necessary medical attention and support.



# **Healthcare Network & SWFL Coalition**

Southwest Florida Healthcare Coalition mission is to develop healthcare emergency preparedness response and recovery capabilities through collaboration, training, and planning





# Healthcare Network & SWFL Coalition

Southwest Florida Healthcare Coalition mission is to develop healthcare emergency preparedness response and recovery capabilities through collaboration, training, and planning.

Healthcare Network's role as a member of SWFLHCC is to:

- Provide input on the gaps and needs for the local area and community.
- Participate in communication tests and activities of the Coalition that are necessary to improve preparedness in the region.
- Have access to benefits such as training, exercises, and funding opportunities.



#### **CHCs alignment of efforts in Emergency Management**

Participating in healthcare coalitions offers several <u>benefits</u> for community health centers, including:

- **1.** Improved Data Sharing and Analysis: Coalitions facilitate better data sharing, which can lead to more informed decision-making and improved outcomes during throughout the emergency management cycle.
- 2. Increased Emergency Response Capacity: Coalitions can enhance the ability to respond to emergencies by pooling resources and coordinating efforts.
- **3. Efficient Resource Use**: By collaborating with other healthcare providers, CHCs can share resources, reducing costs and avoiding duplication of services.
- 4. Enhanced Population Health Management: Working together allows for a more comprehensive approach to managing the health of the community, addressing broader health issues more effectively *post disaster*.



#### **CHCs alignment of efforts in Emergency Management**

CHCs can often face *challenges* when participating in healthcare coalitions, including:

- **1. Resource Limitations**: Many CHCs operate with limited financial and human resources, making it difficult to allocate time and staff to coalition activities.
- 2. Workforce Shortages: CHCs frequently experience shortages of physicians, nurses, and mental health professionals, which can hinder their ability to engage fully in coalition efforts.
- **3.** Coordination and Communication: Effective participation in coalitions requires strong coordination and communication among diverse members. CHCs may struggle with this due to varying priorities and operational styles.
- **4. Community Trust and Engagement**: Building and maintaining trust with the community is crucial. CHCs must ensure that coalition activities align with community needs and perspectives to avoid feelings of neglect or mistrust.



#### **Actionable Steps for Health Centers**

- 1. Leverage virtual participation
- 2. Collaborate with coalitions to find mutual benefit and synergies
- 3. Encourage coalitions to prioritize outreach to health centers
- 4. Implement mechanisms for regular feedback and continuous improvement of collaboration efforts
- 5. Collaborate on public education campaigns to raise awareness
- 6. Ensure that health center leadership/PCA is actively involved in collaboration efforts.
- 7. Participate in coalition exercises
- 8. Understand your Healthcare Coalition, the capabilities they provide and how to leverage this!



#### **Actionable Steps for Healthcare Coalitions**

- 1. Align the goals of CHCs with those of healthcare coalitions
- 2. Hold regular meetings and maintain open lines of communication
- 3. Implement mechanisms for regular feedback and continuous improvement. Conduct afteraction reviews
- 4. Involve CHC in HCC leadership, committee role on HCC
- 5. Consider involving PCA as a conduit/liaison
- 6. Have CHCs participate in exercises in a meaningful way
- 7. Ensure equity is a cornerstone of your HCC work.
- 8. Understand your health centers, the community they serve and what they can bring to the table!



#### **#NHCPC24** National Healthcare Coalition Preparedness Conference

Visions of Progress: Sustainable Strategies for Emergency Preparedness & Resilience Enhancing Measles Response through Coalition Engagement

#### **Catherine Blaser and Jennifer Wheeler**

Presented By:



#### Introductions

- Catherine Blaser, MPH, RN, PHN, ACRN, CIC Epidemiology Public Health Nurse Supervisor Public Health Services, Epidemiology and Immunizations Services Branch County of San Diego Health & Human Services Agency
- Jennifer Wheeler

Health Planning and Program Specialist Public Health Services, Public Health Preparedness and Response Branch County of San Diego Health & Human Services Agency



# Content Credit

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County of San Diego Health & Human Services Agency

- Megan Medina Director, Regulatory & Accreditation Rady Children's Hospital
- Ron Hudnet, CHSP Emergency Manager, Corporate Scripps Health





#### No relevant financial relationships to disclose.



## Agenda

- 1. Background
- 2. Measles Response Activities
- 3. Measles Tabletop & Coalition Engagement
- 4. Strategies for Success
- 5. Tool Development
- 6. Opportunities



12.00

3.3 million residents, 35 million visitors annually

2<sup>nd</sup> most populous county in California, 5<sup>th</sup> most populous in the U.S.

Urban, Rural, Coastal, Mountains, Desert

4,300 square miles, 70 of these coastal

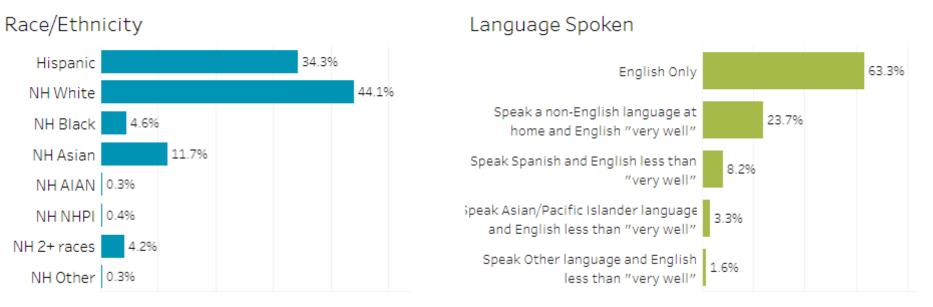
65 miles north/south, 86 miles east/west

County-run system with 18 cities & unincorporated area

World's busiest border crossing

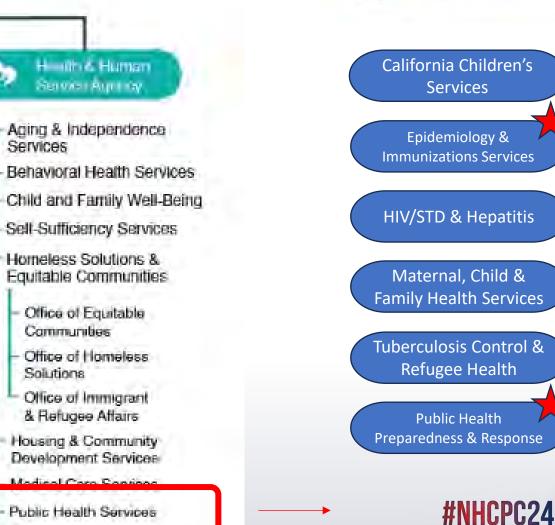
Tribal and military communities











LIVE WELL SAN DIEGO

OF SAN

# Background: Epidemiology and Immunizations Services Branch

EISB Mission: To protect community health, prevent communicable diseases, and provide a record of vital life events.





#### • Public Health Preparedness and Response

- Improve public health, medical, and health care system capabilities by building and maintaining partnerships and systems to:
  - Prevent or reduce morbidity and mortality from unplanned events/emergencies
  - Achieve early recovery
- PHPR fosters preparedness within communities by supporting health and medical system response through readiness activities:
  - Supports county efforts to respond to public health threats and events
  - Promotes preparedness





- Medical and Health Operational Area Coordinator Program
  - 24/7 Duty Officer for Health and Medical System
  - Coordinates with Emergency Medical Services Duty Officers
  - Bridges information and resources through region and State of California
  - Activates Medical Operations Center



#### **MEDICAL OPERATIONS CENTER (MOC)**

The Public Health (PH) Department Operation Center (DOC) is commonly known as the "Medical Operations Center" (MOC). The PH DOC [MOC] is responsible for the coordination of:

- Disaster medical operations:
  - Hospital evacuations, medical system functionality and capacity
  - Maintains communication with region and state agencies
- Procurement and allocations of medical resources.
- Transportation of casualties and medical resources.
- Hospital and clinic information exchange.



#NHCPC2

#### San Diego Healthcare Disaster Coalition (SDHDC)

#### Who We Are:

- The San Diego Health Care Disaster Coalition (SDHDC) has been in place since early 2002.
- During this time, it has more than tripled in membership
- Primary mission of building a regional organization to promote engagement, coordination, communication and situational awareness between community partners and private and public sectors prior to, during and after an incident/disaster.
- The SDHDC is a multidisciplinary partnership that consists of a collaborative network of healthcare organizations, and their respective public and private sectors.
- The coalition meets State and Federal guidelines as it relates to health care coalitions.



#### San Diego Healthcare Disaster Coalition (SDHDC) : 313 members, 85 members from hospitals

- In compliance with ASPR-HPP guidance the SDHDC includes the following Core Members:
  - Acute Care In-patient Hospitals
  - **Emergency Medical Services** •
  - **Hospital Association** •
  - Office of Emergency Management •
  - **Public Health Services** •

- Other members may include: •
- Ambulatory Surgery Centers American Red Cross •
- ARES
- Behavioral Health Representative (County and NGO or private or County funded)
- Blood Bank
- Business Entities Department of Environmental Health Department of Social Services
- Dialysis
- Federal and State Partners
- Fire
- Home Health Agencies
- Hospices
- Infectious Disease, Epidemiology (County, Hospital)
- Law Enforcement
- Long Term Care Providers/Facilities
- Military
- Non-Profit Organizations
- Outpatient providers including health care centers and community clinics
- Pharmacv
- Polinsky Center or other Pediatric entities (YMCA-child care facilities)
- San Diego County Dispatch
- **Skilled Nursing Facilities**
- Tribal Entities



#### San Diego Healthcare Disaster Coalition (SDHDC)

#### What We Do?

The primary purpose of the SDHDC is to engage the entire healthcare and disaster community to work together toward emergency/disaster preparedness, response, and recovery. It accomplishes this through the following efforts:

- Promoting quality in the delivery of disaster patient/victim care services by assessing the level of healthcare preparedness, identifying gaps, and making recommendations on activities to address gaps.
- Supporting the needs of healthcare organizations while ensuring the on-going needs of the community are met.
- Developing and implementing effective practices including planning, education, and evaluation as they relate to emergency preparedness.



#### San Diego Healthcare Disaster Coalition (SDHDC)

#### What We Do?

The primary purpose of the SDHDC is to engage the entire healthcare and disaster community to work together toward emergency/disaster preparedness, response, and recovery. It accomplishes this through the following efforts:

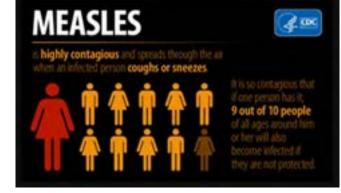
- Serving in an advisory capacity to the County Health Officer and Public Health Emergency Preparedness (PHEP) program by providing recommendations on county policies and procedures.
- Aligning with the National Response Framework Annex process: Emergency Support Function 8 (Public Health and Medical Services), the State of California Emergency Plan: Emergency Function 8 Public Health and Medical Annex and the California Department of Public Health Emergency Operations Manual process at the local level in accordance with NIMS and SEMS.



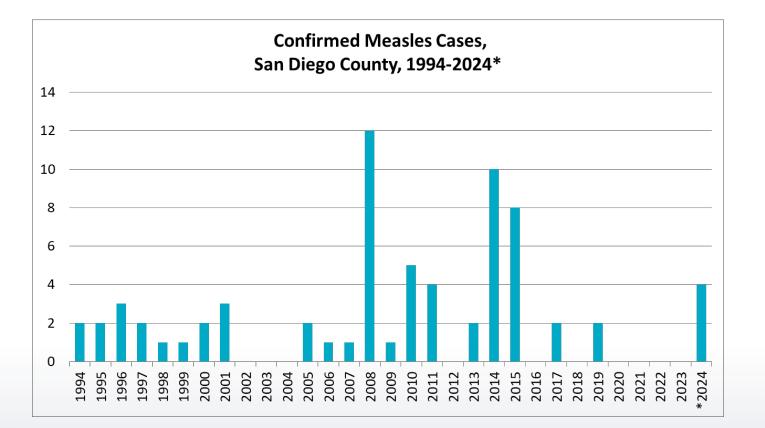
# Background: Measles

- Acute, febrile rash illness caused by the rubeola virus.
- Transmitted by the direct contact with infectious droplets or airborne route.
- 2 doses of the MMR vaccine provide the best protection.
- Measles is highly contagious:
  - 90% of susceptible contacts will develop illness.
  - Ro is estimated to be 12-18 in a susceptible population.
- Measles cases require a coordinated and robust public health response.





#### Background: Measles in San Diego





# Background: Measles in San Diego

- No cases since 2019
- Jan 2024 exposures, Feb 2024 response
- Abstract submitted
- 3 more unrelated cases
  - Unvaccinated (3 of 4)
    - Not due to vaccine hesitancy
  - International travel
  - Hospitalized, multiple healthcare encounters



### Background: Measles in San Diego

- Jan 2024 exposures, Feb 2024 response
  - Ped clinic & hospital
  - Concurrent monitoring of exposures on flight to LA
  - Simultaneous LA and Long Beach response
- March Clinic & ED, hospital admission, 3 grocery store exposures, sports park, 2 restaurants, large religious service
- May Clinic, ED, admission
- Aug 2 different hospital admissions and pediatric ED





#### Background: Measles in San Diego

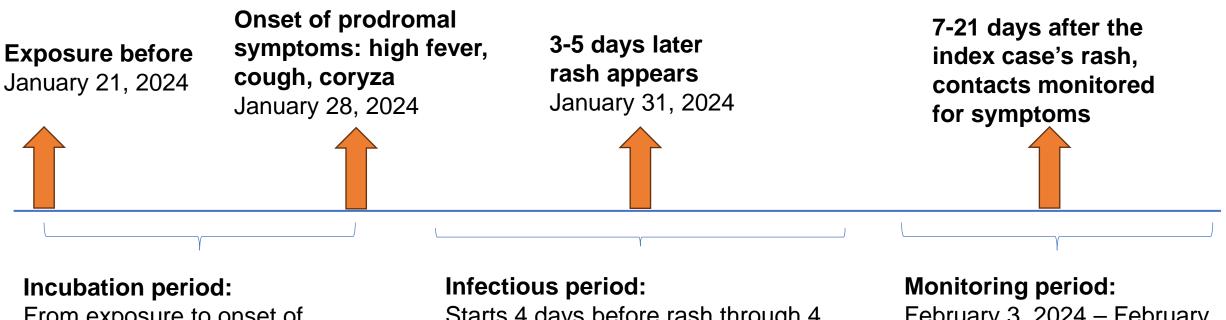
	<u>1st Case</u> February 2024	2nd Case March 2024	<u>3rd Case</u> May 2024	<u>4th Case</u> August 2024
Contacts*	295	490	105	475
MMR PEP	13	7	10	8
IG PEP (IM/IV)	15 (12/3)	0	4 (4/0)	20 (20/0)
IgG Testing	24	53	3	34

\* Contacts traced by EISB team; Employees exposed at healthcare facilities were managed by the facility where exposures happened.



- Goals:
- <u>Reach</u> all exposed individuals prior to incubation period to determine immunity:
  - Vaccine registry (CAIR) or medical records
  - IgG testing if documentation not available
- <u>Assist</u> with needed public health activities:
  - Post Exposure Prophylaxis (PEP) MMR and IG
- <u>Monitor</u> contacts for measles symptoms





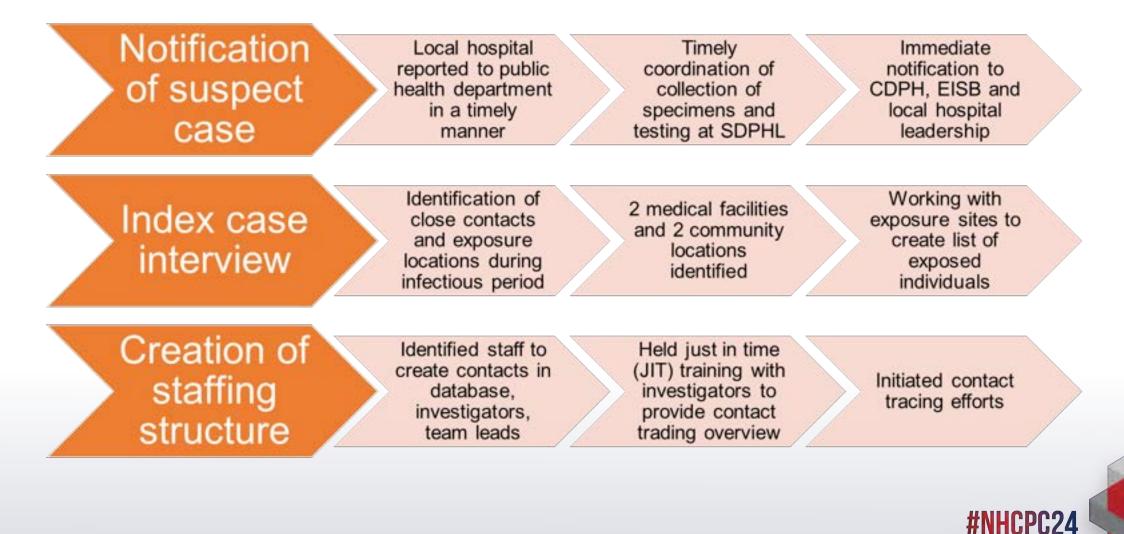
From exposure to onset of prodromal symptoms, typically 8-12 days

Starts 4 days before rash through 4 days after rash onset.

#### February 3, 2024 – February 17, 2024

All contacts and exposure locations identified for this time frame January 27, 2024 – February 4, 2024





#### Identification of Exposure Sites

- Needed an estimate of the number of individuals exposed and staffing needs
- Collaboration amongst community partners to assist with tracing efforts

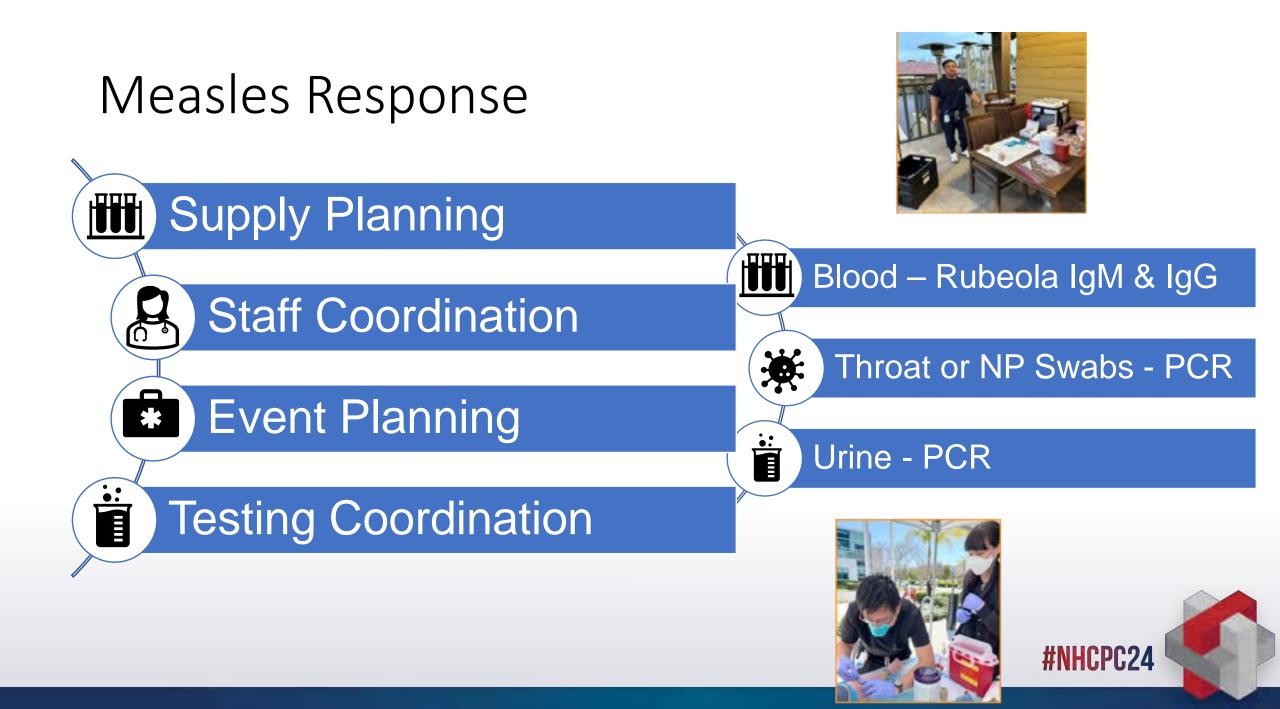
#### Determination of Immunity

- High or low risk contacts
- Next steps if unable to determine immunity
- Quarantine vs. exclusion

#### Prioritization of Contact Tracing Efforts

- Those who would need to start on quarantine/exclusion first
- Those still eligible for post-exposure prophylaxis (PEP)
- Those needing titers (IgG) drawn







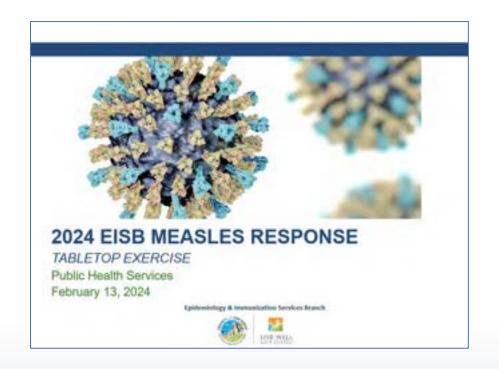


### Measles Tabletop Exercise

- Preplanned Measles TTX 2/13/24 concurrent with initial response
  - Discussion of timely injects & rapid integration of new solutions
  - Surge staff planning
  - Inclusivity in messaging and accessing services for AFN community
  - Prompt aggregation of findings

#### **Capabilities**

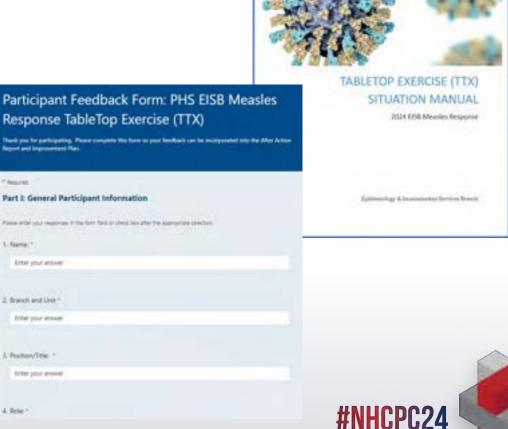
- Capability 1: Community Preparedness
- Capability 8: Medical Countermeasure Dispensing and Administration
- Capability 13: Public Health Surveillance and Epidemiological Investigation





### Measles Tabletop Exercise

- Brought up old plans to review/consolidate
  - Surge Plan
  - MCM Plan
  - Infectious Disease Plan
- Exercise AAR
  - Participant Feedback Form
  - Exercise Evaluation Guides
  - Hot Wash Notes





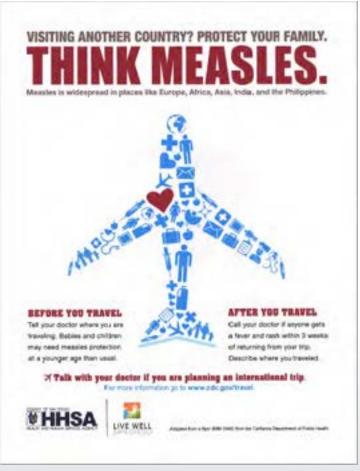
TTX findings communicated with San Diego Healthcare Disaster Coalition



Measles updates and education continued at subsequent meetings



Coalition reaches a broader audience then normal communication methods





- Monthly Public Health **Officer Reports including** time for questions and answers for all Health and Medical topics
- CAHAN issued to coalition and healthcare community members

#### Measles

- 1 year old unvaccinated child traveled to Iraq and contracted measles
- · Resulted in 300 exposures
- County Immunization Unit providing PEP
- Do not wait for laboratory confirmation before reporting a suspect case.
  - Notify the County Immunization Program immediately about any suspect cases during office hours by calling (896) 358-2866 (press 5 at the prompt) Monday-Enday 8AM-SPM and (858) 565-5255 after hours and on weekends.
  - Avoid sending patients to a reference lab for testing unless isolation precautions can be taken.
    - For patients presenting s7 days of rash onset, PCR testing of a throat swab and unpe through the SDPHL is recommended and preferred over serology.
    - DO NOT send specimens directly to the SDPHL or to the CDPH laboratory without consulting the County Immunization Program.
  - Patients are up-to-date with all immunizations. including MMR

SANDIEGOCOUNTY.GOV/HHSA



wait for laboratory confidentian. Nonemenonial controllers give to televational load telulo are date of MMR for show how 4 in 12 counties of age, and two pieces of beaut 20 piece agent for these root 12 rearth-of age. County Measles website

Loss heights: County has also reported its built reserves care for 2024 or Federary 1, 2024. That care use also

All patterns with layer and such should be as rearrant of the party of pattern to a ten definition function. We assure should immediately multiply drivers proceeding in peterly cognited of imagine in present

Mappine should be consistent after fieldfallult present with an auto-fall-fie fibera and map Provident shauld investigately report any suspect reades rate to the Dearst Inneuration Program. Be not

returning from the own these. But at his line has no instant exclusionings, his age to the infant case in the

Patronies 3, 2010

these disasts

Measles 2024 (sandiegocounty.gov)



#### Measles

- State and National increase in travel related measles.
- Fever, rash, cough, coryza, conjunctivitis.
- Immunize US residents older than 6 months of age without evidence of immunity who plans to travel internationally with MMR.
- Ensure pediatric immunizations are up to date including MMR.
- Local CAHAN

- Immediately report any suspected measles cases to the County Immunization Program during office hours by calling (866) 358-2966 (press 5 at the prompt) Monday-Friday 8AM-5PM and (858) 565-5255 after hours and on weekends.
- Measles 2024 (sandiegocounty.gov)



- Sample Messaging
- Contact Information always included
- Up to minute guidance shared with entire Coalition



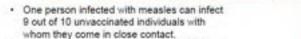
# Information from State and National shared including links with Coalition

#### **CDPH Measles Health Advisory**

- CDPH Health Advisory on 3/14/24
- Immediately mask suspected measles patients.
- Suspected measles patients should be airborne precautions.
- Immediately place suspected measles patients in respiratory isolation.



LIVE WELL



**CDC Measles Health Alert** 

- From January 1 to March 14, 2024, CDC has been notified of 58 confirmed U.S. cases of measles across 17 jurisdictions.
- Among the 58 cases reported in 2024, 54 (93%) were linked to international travel.
- Most cases reported in 2024 have been among children aged 12 months and older who had not received measles-mumpsrubella (MMR) vaccine.
- All U.S. residents traveling internationally, regardless of destination, should be current on their MMR vaccinations.
- Healthcare providers should ensure children are current on routine immunizations, including MMR.



Distributed via the CDC Peach Aret Network -March 18, 2024, 12:30 PM ET CDCH4M-00004

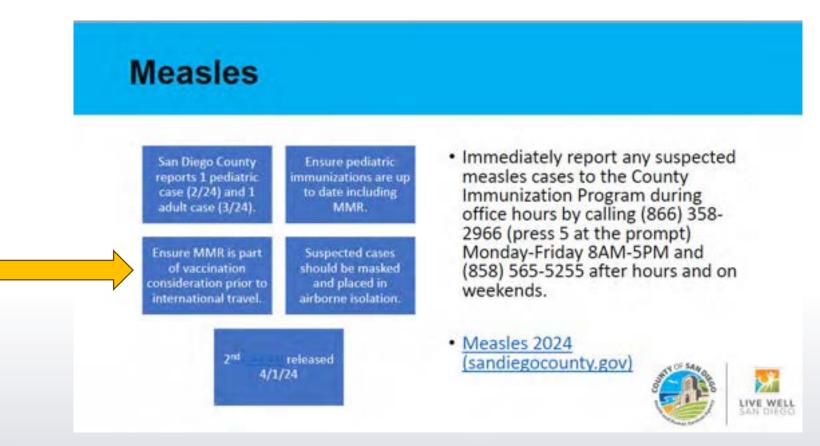
Increase in Global and Domestic Measles Cases and Outbreaks: Ensure Children in the United States and Those Traveling Internationally 6 Months and Older are Current on MMR Vaccination

Measles Cases and Outbreaks | CDC





Communicating with the Coalition can assist in Amplification of Important Messages to Public and Providers



**#NHCPC24** 

#### Healthcare System Collaboration





### Healthcare System Collaboration

- How the LHJ can support Coalition members
  - Build a resilient community
  - Communication
    - To the public
    - Within facilities
  - Education
  - Partnership in both preparedness and response
  - Remember the pre-hospital providers
  - Exercise in collaboration



- Describe measles responses for your healthcare system
- Rady Children's Hospital-San Diego\* • What was your experience working with the local health department
- How did being a Coalition member help the responses
- How could the Coalition have helped (and how can it help in the future) with these or other communicable disease responses
- Lessons learned/suggestions for other facilities and systems (clinic, hospital)
- Anything else you would like to share





- Describe measles responses for your healthcare system
  - Between HID incidents
    - Updated response plans with current information
    - Infection Control & Facilities included in planning process
- What was your experience working with the local health department
  - Better understanding of LHD operations off-hours = updated call response with internal alert and contact tree alignment with LHJ Duty staff
- How did being a Coalition member help the responses
  - Contacts at fingertips, and resources in e.g. other hospitals, colleagues





- How could the Coalition have helped (and how can it help in the future) with these or other communicable disease responses
  - Coalition committee formed and response improved through County & healthcare facilities
  - Guidance and equipment
- Lessons learned/suggestions for other facilities and systems (clinic, hospital)
  - Review your HID plans; reach out to colleagues in other systems and learn from their different planning strategies & experiences



- Rady Children's Hospital-San Diego\* • Describe measles responses for your healthcare system
  - 2/3 classic presentation, 1 atypical
  - Symptom and travel screening on entry
  - Quick connection with IPs and LHJ
  - Something missed each time
- What was your experience working with the local health department
  - Communication improved internally and with PH
  - Clear delegation of responsibility
  - Improved workflow each time



- Rady Children's Hospital-San Diego\* • How did being a Coalition member help the responses
  - Relationships
- What are priorities for these responses
  - Identify patients & staff at risk from exposure, evaluate risk
  - Identify patients needing PEP
  - Assess immune status of in-patients; coordinate testing/interview
  - Assess isolation needs
  - Communicate with patients, families, internal/external partners and MDs
  - Manage exposed patients days 21-28 with system flag



- Rady Children's Hospital-San Diego\* Lessons learned/suggestions for other facilities and systems (clinic, hospital)
  - PEP education to families re: IGIM volume
  - Earlier assessment of in-patients and their family support system
  - Isolation capacity; plan and contingency plan
  - Improve internal communications with families and in-patient MDs
  - Educate staff on importance and accuracy of 3Is; use EHR tools
  - Improve vaccination record-keeping of MDs and travelers
  - Evaluate policies on testing 'source parents' (families in isolation with child)
  - Shared tracking document with Public Health
  - Have LHJ add in their communications that response is a coordinated effort



#### Pathway to Success: Collaboration

- Widespread VPD immunization coverage
- Expertise from other Coalition members
- Out-of-jurisdiction transfers
- ICS
- Contracted response partners

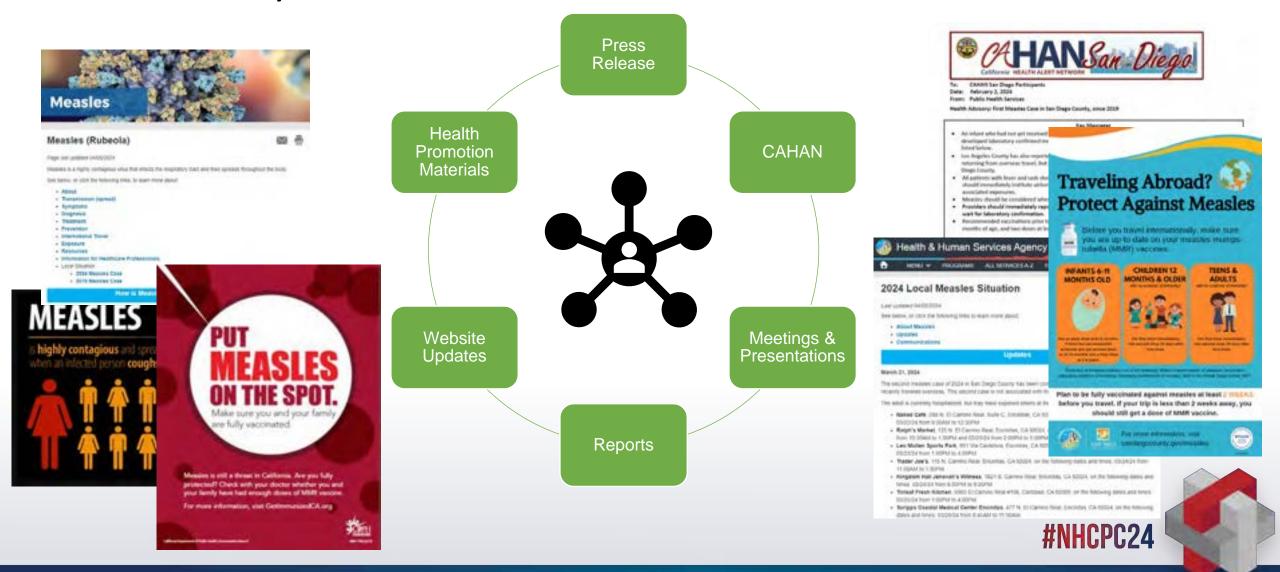


### Pathway to Success: Facility level

- Healthcare exposure/contact lists
- Ventilation and access design improvements and awareness
- Infection Preventionists
- Occupational health and safety capacity and handling of staff exposures
- Reporting and consultation



#### Pathway to Success: Communication



#### Tool Development

- Surge staffing algorithm
- Epi Duty Officer checklists
- WebCMR Measles Just-in-Time Training
- Contact Tracing Checklists
- Q&A document



**#NHCPC24** 

### Tool development : Contact Tracing Tracking Report

#### **Measles Contact Investigation Summary**

Date and Time of Query: 2/15/2024 7:23:36 AM

Date Range of Query: 1/28/2024 - 2/15/2024

Associated with Case Numbers: 18733946

	Number	Percent
Total Contacts Created and Registered	295	0
Interviewed	258	87.5%
First attempt pending	4	1,4%
At least one attempt made but no interview	33	11.2%
Contact Investigations by Process Status		
Clearance Testing	3	1.0%
Open	2	0.7%
Ready to Close	1	0.3%
Under Investigation	289	98.0%
Contact Investigations by Investigator		

Record of Immunity	Yes	No	Unknown	Missing	Not Applicable
Ever received the measles vaccine	245 Yes	19 No	18 Unknown	10 Missing	3 Not Applicable
Public Health Actions					
Blood Drawn	23	238	2	29	3
Number with IgG Results available	19		1		8
Number with results still pending	4				
Received PEP	29	229	4	30	3
If Received PEP, what type?					
IMIG Received	12			1	
IVIG Received	3				
MMR Received	13				
Missing	1			1	
Quarantine Recommended	43	225	1	23	3
Number on quarantine	25			1	
Number released from quarantine	17	1		the second of the	
Exclusion From Work Recommended	40	213	1	38	3



#### Conclusion

 Successful responses are a collective achievement

 Communication internally & externally is critical

#### NATIONAL HEALTHCARE COALITION PREPAREDNESS CONFERENCE

Visions of Progress: Sustainable Strategies for Emergency Preparedness & Resilience

• Learn from and adapt available resources

 Preparedness sets the stage for resilience



#### References

- Measles (Rubeola) | Measles (Rubeola) | CDC
- Measles 2024 (sandiegocounty.gov)
- Home (sdhdc.org)
- The basic reproduction number (R0) of measles: a systematic review The Lancet Infectious Diseases
- San Diego Healthcare Disaster Coalition partners Rady Children's Hospital and Scripps Health
- County of San Diego Immunizations Program



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#### **#NHCPC24** National Healthcare Coalition Preparedness Conference

Visions of Progress: Sustainable Strategies for Emergency Preparedness & Resilience

Presented By:





Sam Lashley Warning Coordination Meteorologist National Weather Service Indianapolis, Indiana

William Ulrich Warning Coordination Meteorologist National Weather Service Orlando, Florida

## **NWS Indianapolis and MESH Partnership**





The MESH Coalition is hereby recognized as a 2023 National Weather Service Weather-Ready Nation Ambassador of Excellence. MESH has been a champion of weather safety and preparedness since signing on as a WRN Ambassador, and routinely shares weather safety and sheltering information ahead of and during inclement weather. MESH acts as a force multiplier by forwarding critical weather information from the NWS to about 120 various stakeholders in the healthcare industry around Marion County.



SIGNED

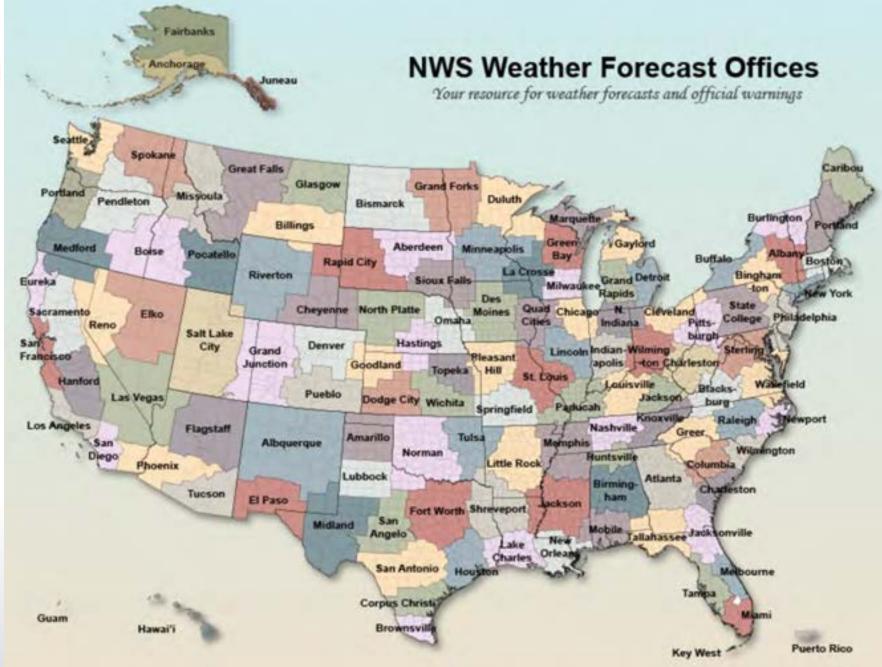
10/17/2023 DATE



The MESH Coalition has been a WRN Ambassador since 2021







#NHCPC24



# What We Do

The National Weather Service provides weather, water, and climate data, forecasts, warnings, and impact-based decision support services (IDSS) for the protection of life and property and enhancement of the national economy.

Severe, winter and flood watches and warnings **Decision Support Services for emergency managers** Heat and cold alerts **General Public forecasts** Aviation, fire weather and marine forecasts **River forecasts and warnings Climate outlooks, data and trends** Support for Underserved and Vulnerable Populations (UVPs)





# NWS Has a Plan for Underserved and Vulnerable Populations (UVPs)

Transforming the National Weather Service into a more Nimble, Flexible, and Mobile agency providing indigermable maailm services eye to eye with Section Makers

2023-2033





#### Transform our Agency to meet current and future needs of society

Ensure the National Weather Service remains indispensable and a global leader in equitable weather, water, and climate services to build a Weather-Ready and Climate-Ready Nation.

- 3.1 Enable and Empower NWS personnel to provide weather, water, and climate services to decision makers anytime and anywhere (eye to eye objective).
- 3.2 Adapt the NWS operating model and staffing strategies to better align resources with shifting partner needs, workplace flexibility, and increased demand for Impact-based Decision Support Services (IDSS) at every level.
- 3.3 Build expertise and tools to increase our capacity to understand, interpret, and communicate risk-based/probabilistic information to drive probabilistic IDSS.
- 3.4 Accelerate transition from product and service development to deployment with rapid prototyping, operations proving grounds, and testbeds.
- 3.5 Streamline agency governance and change management processes to accelerate decision making, enable organizational adaptability, maximize investment value, and link strategy to execution.

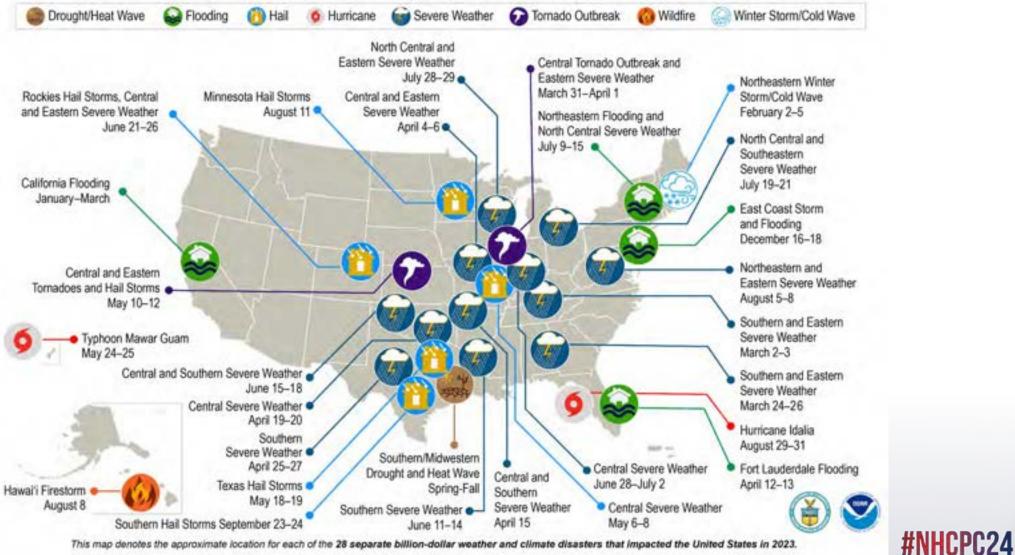
- 3.6 Deliver actionable inland and coastal water resource and inundation information across all time scales to address the growing risk of flooding, drought, and low water flow as well as immediate and long-range water management and planning.
- 3.7 Reduce or Eliminate low-priority, low-use, and obsolete products and services to enable resources to be reallocated to new, innovative, sustainable, and high-impact products and services.
- 3.8 Understand and Apply the best social, behavioral, and economic sciences to clearly communicate information with communities in multiple languages and deliver equitable service for those historically underserved and socially vulnerable to attain the desired response to high impact events.
- 3.9 Expand public-private industry partnerships that fast-track weather Enterprise innovations and technology, strengthen relationships, promote equitable service, leverage outreach to vulnerable communities, and share best practices to focus on continuous improvements.



# Weather Impacts Becoming More Significant

#### U.S. 2023 Billion-Dollar Weather and Climate Disasters

EATHE



This map denotes the approximate location for each of the 28 separate billion-dollar weather and climate disasters that impacted the United States in 2023.

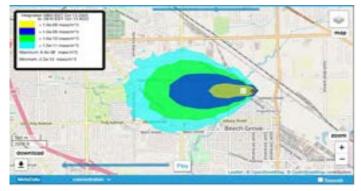


# Impact-Based Decision Support Services (IDSS)

Giving Decision Makers the Weather Information They Need



**Exercises and Planning** 



Hazardous Plume Guidance



Remote DSS



**SEOC Activation** 



Translating Weather Products for UVPs



Onsite DSS #NHCPC24



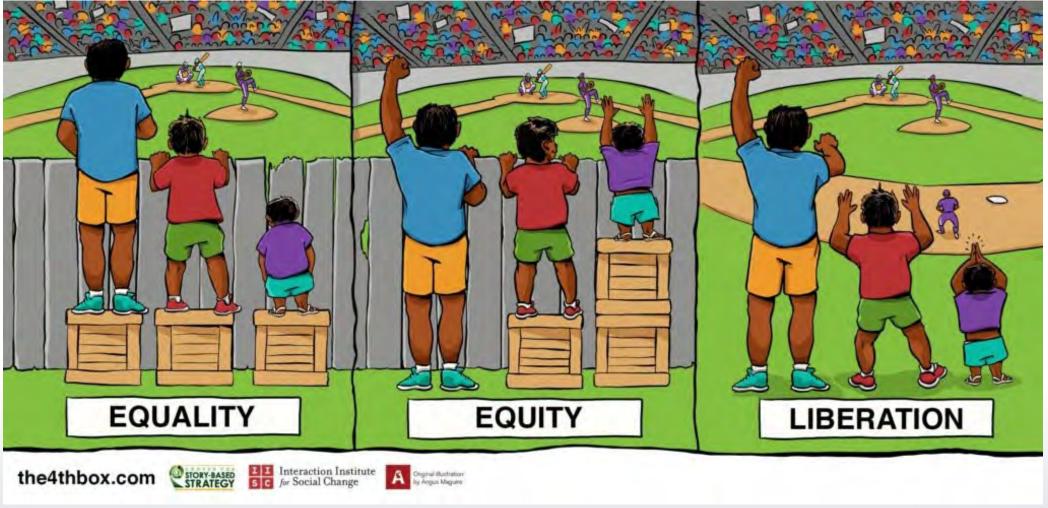


# **National Weather Service Equitable Weather Messaging and Community Engagement with Underserved and Vulnerable Populations**





# **Equality vs. Equity**





# **Underserved and Vulnerable Populations**

Groups that have limited or no access to resources or that are otherwise disenfranchised. These groups may include people who are socioeconomically disadvantaged ; people with limited English proficiency ; geographically isolated or educationally disenfranchised people; people of color as well as those of ethnic and national origin minorities ; women and children ; individuals with disabilities and others with access and functional needs; and seniors.

FEMA.gov Glossary Section: NDRF - National Disaster Recovery Framework





1.25 million people in the U.S. experienced sheltered homelessness at some point in 2020 (USICH)

25.7 million people in the U.S. had limited English proficiency in 2021 (KFF)

37.9 million people in the U.S. were living in poverty in 2022 (ACS)

42.5 million people in the U.S. had a disability in 2021 (ACS)

The mortality rate associated with extreme weather is 1.87x higher among Black people and 7.34x higher among Indigenous people (Sharpe & Wolkin, 2021)





A Weather-Ready Nation **for All**? The Demographics of Severe Weather Understanding, Reception, and Response

"It is crucial that severe weather risk communication is received, appropriately interpreted, and trusted by all communities—especially the most vulnerable. Past research has not explained how different racial and socioeconomic groups receive, understand, and act upon NWS forecasts and warnings. This study finds that racial and socioeconomic groups receive, understand, trust, and act upon severe weather information differently. Risk communication strategies should be adjusted to eliminate barriers that keep important, lifesaving information from vulnerable populations."



(Smith et al., 2023)



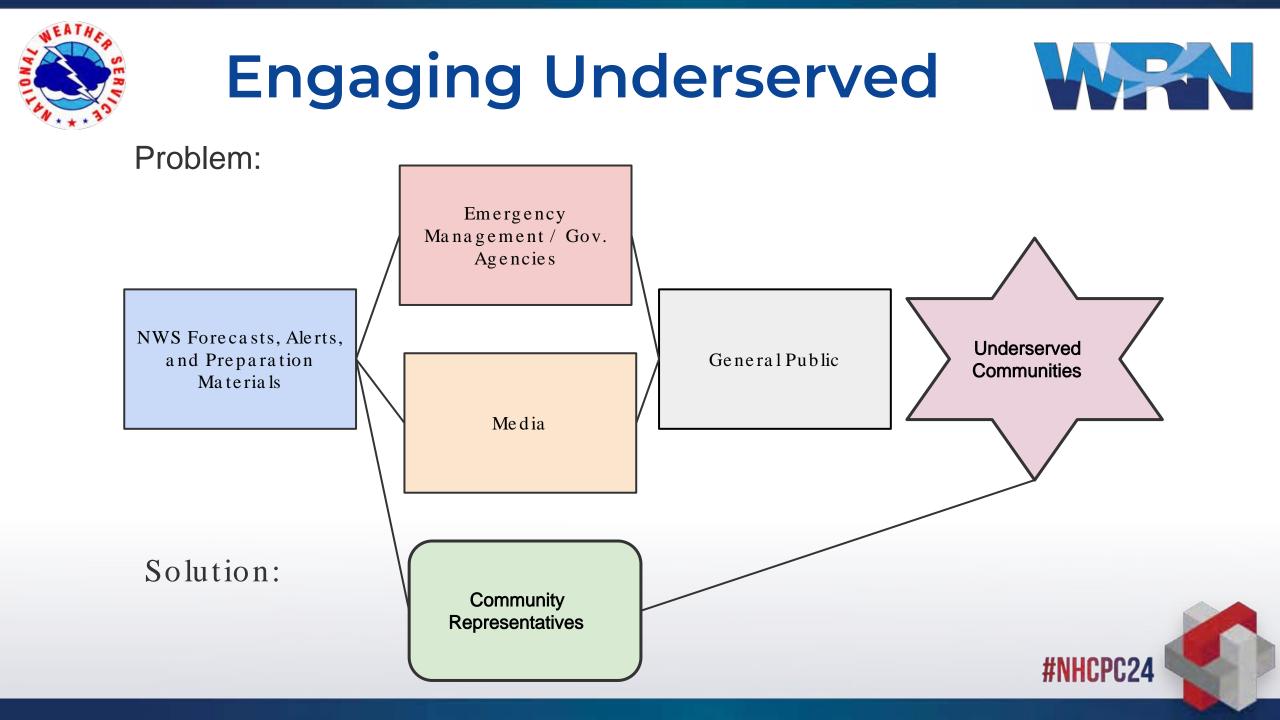


# **NWS Objectives**



- Connect and build trust with our community
- Hear their feedback on our current informational products
- Learn how hazardous weather affects the operations and constituents of various organizations
- Find gaps in communication
- Brainstorm solutions and develop shared goals
- ✤ Inviting diverse perspectives → Saving more lives!









## Service Equity Team (SET) Conferences

**Engaging Underserved** 



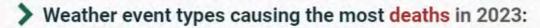


# Takeaways from NWS Indianapolis First Service Equity Team Conference

- HUGE step towards achieving service equity
- Many new connections made and many more to come
- Leaving a lasting impact with tangible resources
- Making underserved communities feel seen and respected through inclusion
- Shorter, more topic focused annual conferences
- **\*** Heat was the number 1 concern for UVPs



### Most dangerous weather event types in 2023





Source: National Oc https://wwv

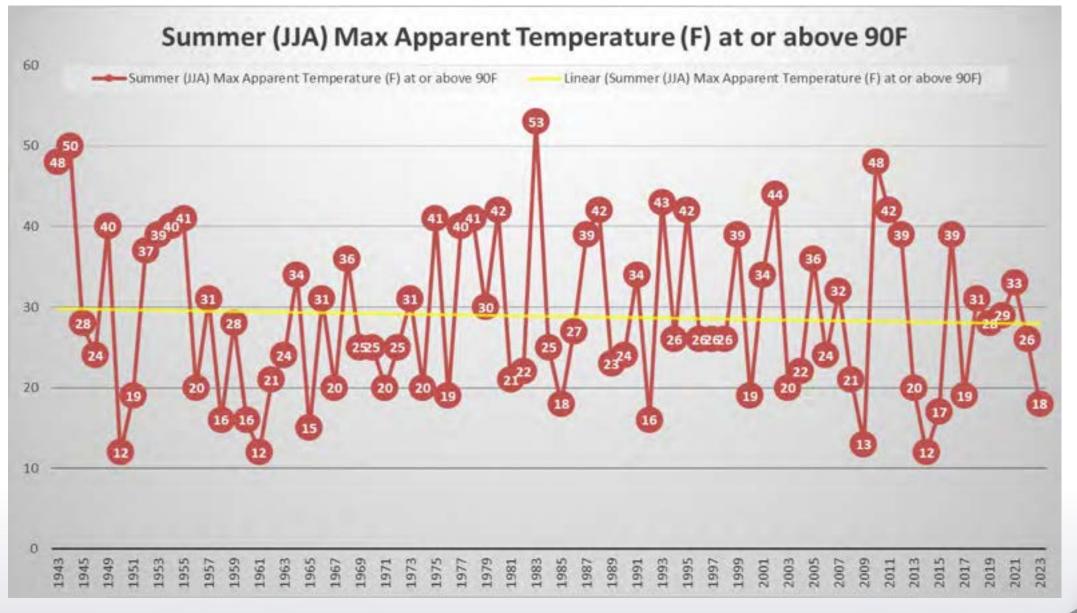


# **Summer Heat**

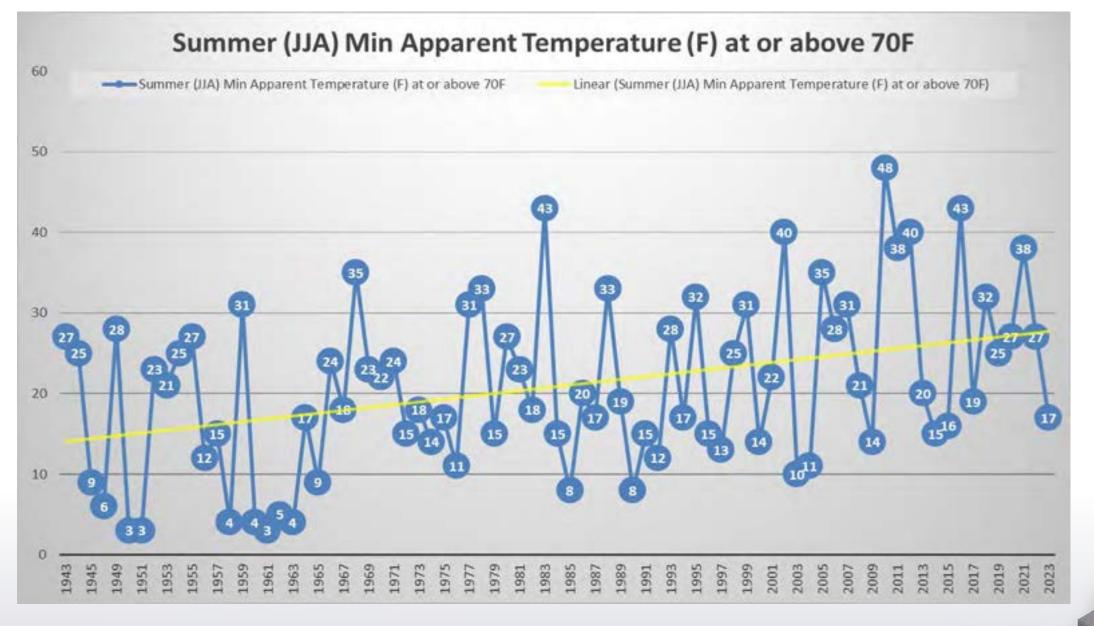
- Excessive heat is the number one weather-related cause of death in the United States each year.
- NWS Offices play a critical role in heat messaging:
  - Public products (Heat Advisory, Excessive Heat Warning)
  - Decision Support to partner agencies
  - Since 1991, heat products have been primarily guided by fixed threshold values of the NWS Heat Index
    - Are there better metrics we can use?
    - Can we better guide our decision making with health impact data?



D



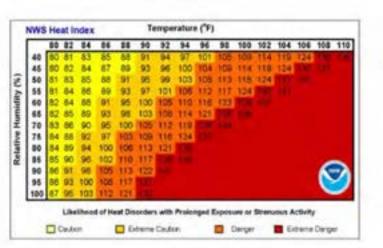




#NHCPC24

## The Current State of NWS Heat Messaging





- NWS heat products are based on fixed local thresholds of the Heat Index (HI) and/or temperature.
- HI was initially developed in 1991 based off of initial Apparent Temperature model from the early 1970s.
- <u>HI Pros</u>: easy to calculate from NWS observations, understandable to the public

## HI Cons: Many assumptions!

- Constant wind of 5 knots (~6 mph)
- Taken in the shade
- No solar radiation parameters



# Wet Bulb Globe Temperature (WBGT)

### More Representative than Heat Index

WBGT / RISK	IMPACTS	ACTIONS					
80-85 F / Low	Body stressed after 45 minutes	Take at least 15 minutes of breaks each hour if working or exercising in direct sunlight, Stay hydrated.					
85-88 F / Moderate	Body stressed after 30 minutes. HEAT CRAMPS likely (painful contraction of muscles, weakness)	Take at least 30 minutes of breaks each hour if working or exercising in direct sunlight. Drink ½ to 1 quart of water per hour.					
88-90 F / High	Body stressed after 20 minutes. HEAT EXHAUSTION likely (dizziness, nausea, vomiting, headache, fainting, disorientation, weakness)	Take at least 40 minutes of breaks each hour if working or exercising in direct sunlight. Reduce work, exercise intensity. Drink up to 1 quart of water per hour.					
> 90 F / Extreme	Body stressed after 15 minutes. HEAT STROKE likely (extremely high body temp, confusion, convulsions, unconsciousness, death)	Take at least 45 minutes of breaks each hour if working or exercising in direct sunlight. Suspend all strenuous outdoor activities. Drink at least 1 quart of water per hour.					

- Tied to specific impacts & recommendations.
- Takes more factors into account than NWS HI
- Colored categories can be advantageous to message and interpret.



# **NWS Heat Risk Tool**

### https://www.wpc.ncep.noaa.gov/heatrisk/

- NWS HeatRisk is an experimental color-numeric-based index that provides a forecast risk of heat-related impacts over a 24-hour period
- HeatRisk takes into consideration:
  - $\circ$   $\,$  How unusual the heat is for the time of the year  $\,$
  - The duration of the heat including both daytime and nighttime temperatures
  - If those temperatures pose an elevated risk of heat-related impacts based on data from the CDC
- This index is supplementary to official NWS heat products and is meant to provide risk guidance for those decision makers and heat-sensitive populations who need to take actions at levels that may be below current NWS heat product levels.

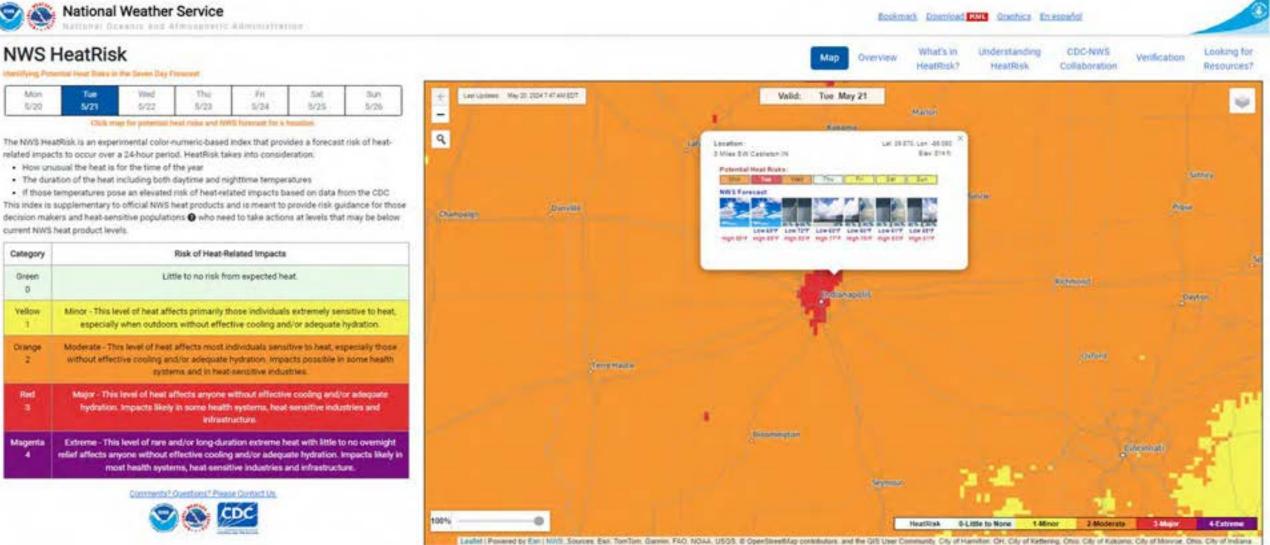
#### Heat Sensitive Groups

- · The elderly and the very young
- Those on certain medications and/or those with preexisting conditions which make them more sensitive to heat (your doctor can let you know if this is you)
- Those working outdoors especially new workers, temporary workers, or those returning to work after a week or more off
- Those exercising or doing strenuous activities outdoors during the heat of the day - especially those not used to the level of heat expected, those who are not drinking enough fluids, or those new to that type of activity
- Those without a reliable source of cooling and/or hydration
- Those not acclimated to the level of heat expected - especially those who are new to a much warmer climate



# **NWS Heat Risk Tool**

#### https://www.wpc.ncep.noaa.gov/heatrisk/





# What is Heat Risk?

Unseasonably hot and humid conditions may impact sensitive and vulnerable groups Tuesday

## **Heat Risk Tool**

The NWS HeatRisk is an experimental color-numeric based index that provides a forecast risk of heatrelated impacts to occur over a 24-hour period. HeatRisk takes into consideration:

- → How unusual the heat is for the time of year
- Duration of the heat including both daytime and nighttime temperatures
- → If those temperatures pose an elevated risk of heat-related impacts based on data from the CDC

## Safety Tips



Hydrate drink before you are thirsty



Take Frequent Breaks in air conditioning or shade

National Oceanic and Atmospheric Administration



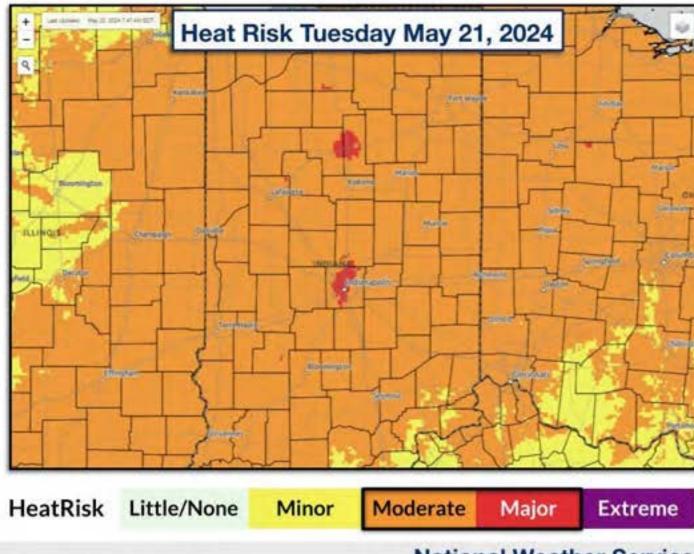


colored

Shift Outdoor Activities away from 10am to 4pm

Wear Light Clothing

lightweight and light



www.wpc.ncep.noaa.gov/heatrisk/

National Weather Service

May 20, 2024

1:49 PM

## **Moderate Heat Risk Today**

Unseasonably Hot and Humid Conditions Expected



Updated: Tue May 21, 2024 5:03 AM



High Temps: upper 80s to near 90°
 Low Temps: upper 60s to near 70°

## All of Central Indiana



Hydrate drink before you are thirsty



Avoid Outdoor Activities between 10am and 8pm



Wear Light

Clothing

lightweight and

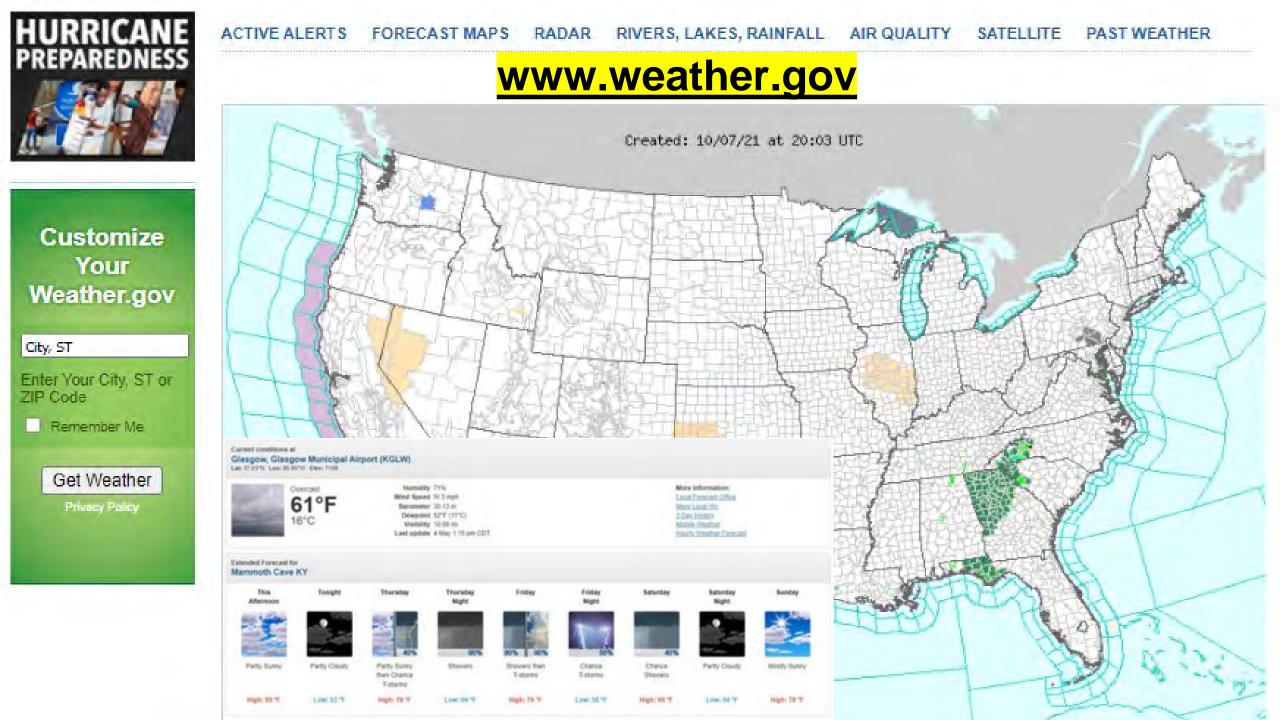
light colored



Stay in Air Conditioning especially during the day

## **Websites and Tools for Decision Makers**

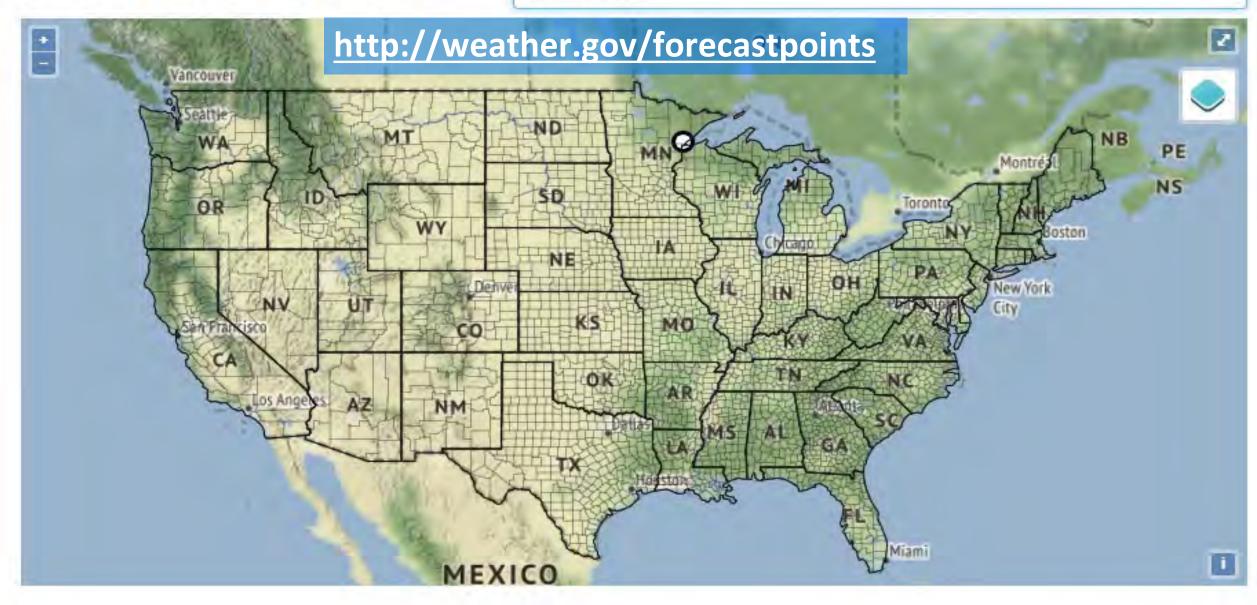




## Prototype IDSS Point Forecasts

### Enter latitude / longitude location like this: 43.44, -90.75

Search Map ....



#### Table updated: 1115 am EDT Thu. 5/23/2024 (Last Update: 34 minutes ago)

Click for Text Forecast

IND Forecast Discussion

2 miles W of Indianapolis city (balance), IN

Weekly Summary	Thu May 23	Fri May 24	Sat May 25	Sun May 26	Mon May 27	Tue May 28	Wed May 29	
Max Temp, °F	80	84	83	80	73	74	73	
Min Temp, °F	70	64	67	64	62	58	58	
Max Heat Index, °F	80	86	82	83	72	73	73	
Max Wind, mph	7	9	7	10	13	13	12	
Min Wind, mph	3	2	2	3	7	6	6	
Max Wind Gust, mph	9	15	13	18	23	23	20	
Max Prob. of Precip., %	27	63	63	80	77	44	24	
Max Prob. of Thunder, %	27	52	45	54	54	25	21	
Max Dew Point, °F	63	66	65	68	67	56	54	
Min Dew Point, °F	53	62	57	56	56	54	52	
Max RH, %	76	97	93	84	97	90	86	
Min RH, %	46	53	41	67	57	51	48	
Max Cloud Cover, %	67	57	71	79	66	50	31	
Min Cloud Cover, %	23	33	12	36	29	23	16	

#### Outlooks

Severe Thunderstorm
Excessive Rainfall

Day 1	Day 2	Day 3					
Not	Slight	Non-Severe					
Expected		Thunderstorms					
Not	Not	Not					
Expected	Expected	Expected					

http://weather.gov/forecastpoints



### Hourly Table

Day of week:	Thur	sday {	5/23					Friday 5/24									
Time:	11АМ 12РМ 1РМ 2РМ 3РМ 4РМ 5РМ 6РМ 7РМ 8РМ 9РМ 10РМ 11РМ 12АМ 1АМ													2AM	3AN		
Weather:	1	1	1	2	2	2	1	2	12	12	1	-0-	-0	-0	1	12	2
Temperature (°F):	72	74	76	77	78	78	80	78	78	78	75	72	70	69	68	67	66
Heat Index, °F:	72	74	76	77	78	78	80	78	78	78	75	72	70	69	68	67	66
Wind Speed (mph):	7	7	7	7	7	6	6	6	5	5	5	3	3	3	2	2	2
Wind Gust (mph):	9	9	9	9	8	8	8	7	7	7	7	6	6	6	6	6	6
Wind Direction (°):	90	110	140	160	170	190	200	210	230	240	220	190	170	170	160	150	150
Wind Direction:	+	*	*	*	+	+	+	*	*	*	*	+	+	+	*	*	*
Prob. of Precip. (%):	25	19	19	27	27	25	21	21	21	6	4	2	2	1	1	0	0
Prob. of Thunder (%):	6	6	6	27	27	25	21	21	21	6	4	2	2	1	1	0	0
Precip. Amount (in.):		0.00	0.	0.00 0.00													
Snow (in.):		0.0		0.0 0.0									0.0				
Ice (in.):		0.00		0.00						0.00							
Dew Point (°F):	53	53	54	55	56	57	58	58	59	60	63	63	62	62	63	62	63
RH (%):	50	49	47	46	46	48	48	49	51	55	66	73	76	78	84	84	90
Sky Cover (%):	61	67	59	60	50	46	54	57	60	45	31	27	23	28	33	36	39
	4																1

St Configure Plot Order St Configure Plot Look

### http://weather.gov/forecastpoints









Heat is one of the leading weather-related killers in the United States, resulting in over one thousand fatalities each year, per the CDC. Heat can be very taxing on the body; check out the <u>heat related illnesses</u> that can occur with even a short period of exposure. Everyone can be vulnerable to heat, but some more so than others. According to <u>The Impacts Of Climete Change Ori Human Heath</u>

Share Your Story

in The United States: A Scientific Assessment the following groups are particularly vulnerable to heat, check in with friends and relatives who fall in one of these populations, especially if they don't have air conditioning.

- Young children and infants are particularly vulnerable to heat-related ilness and death, as their bodies are less able to adapt to heat than are adults.
- Older adults, particularly those with pre-existing diseases, take certain medications, are living alone or with limited mobility who are exposed to extreme heat can experience multiple adverse effects.
- People with chronic medical conditions are more likely to have a sensus health problem during a heat wave than healthy people.
- Pregnant women are also at higher risk. Extreme heat events have been associated with adverse birth outcomes such as low birth weight, preterm birth, and infant mortality, as well as congenital cataracts.

It is NEVER safe to leave a child, disabled person or pet locked in a car, even in the winter. If you have a toddler in your household, lock your cars, even in your own driveway. Kids play in cars or wander outside and get into a car and can die in 10 minutes! A reported 33 children died in hot cars in 2022. To see the latest information for 2023, go to this link. Deaths routinely are reported as early as April and tragedies continue into December in southern states.

NWS Safety information on Children, Pets and Vehicles: Find out more about how cars can heat up quickly when left in the sun. Information and resources in both English and Spanish from the National Highway Traffic Safety Administration.

This website is designed to prepare you for excessive heat events, describe what to do <u>during a an excessive heat wave</u>, and inform you about the health dangers of heat. You also will find educational materials and fun <u>games and activities to help educate children</u> about the dangers of heat. Soanish language outreach materials are also available.

If you, or someone you know, have been a victim of excessive heat, please share your story as others have here so we can prevent others from becoming a heat victim. When you write, please note that NWS has permission to use your story and, if possible, let us know the town and state you were in and the year the event took place.





### Seguridad MeteorolĂ<sup>3</sup>gica (Weather Safety)

Weather-Ready Nation

Weather Hazards Safety Cempaigns Ambassador Education Collaboration News & Events International About



### https://www.weather.gov/wrn/spanish



## **NWS Product Translations**



Español · Houston/Galveston, TX ·

Comunicado Especial del Tiempo Servicio Nacional de Meteorología Houston/Galveston TX 443 PM CDT miércoles 25 de septiembre de 2024

TXZ235-252215-Interior de Jackson TX-443 PM CDT miércoles 25 de septiembre de 2024

... UNA FUERTE TORMENTA ELÉCTRICA AFECTARÁ EL CENTRO DEL CONDADO DE JACKSON HASTA LAS 515 PM CDT...

A 443 PM CDT, el radar Doppler estaba monitoreando una fuerte tormenta eléctrica cerca de Edna, moviéndose al suroeste a 20 mph.

PELIGRO...Ráfagas de viento de hasta 50 mph y granizo de media pulgada.

FUENTE...Indicada por radar.

IMPACTO...Las ráfagas de viento podrían derribar ramas de árboles y hacer volar objetos no asegurados. Es posible daños menores a la vegetación por granizo.

Lugares afectados incluyen... Edna y Morales.

ACCIONES DE PRECAUCIÓN/PREPARACIÓN...

Si está al aire libre, considere buscar refugio dentro de un edificio. Special Weather Statement National Weather Service Houston/Galveston TX 443 PM CDT Wed Sep 25 2024

TX2235-252215-Inland Jackson TX-443 PM CDT Wed Sep 25 2024

...A STRONG THUNDERSTORM WILL IMPACT CENTRAL JACKSON COUNTY THROUGH 515 PM CDT...

At 443 PM CDT, Doppler radar was tracking a strong thunderstorm near Edna, moving southwest at 20 mph.

HAZARD....Wind gusts up to 50 mph and half inch hail.

SOURCE...Radar indicated.

IMPACT...Gusty winds could knock down tree limbs and blow around unsecured objects. Minor hall damage to vegetation is possible.

Locations impacted include... Edna and Morales.

PRECAUTIONARY/PREPAREDNESS ACTIONS...

If outdoors, consider seeking shelter inside a building.

https://www.weather.gov/translate/

88





# Lightning Safety Toolkits for Preparedness



Outdoor Venue Interactive Form | Doursland & Fill (Word Doc)



Golf Facility Interactive Form | Download & Fit (Word Doc)



Wilderness Area Interactive Form | Download & Fill (Word Doc)

Community Interactive Form | Download & Filt (Word Doc)

Lifegua Interactive Fo



Lifeguard and Beach Patrol Interactive Form | Download & Fill (Word Doc)

Boating and Sailing Interactive Form | Download & Filt (Word Doc)



Lightning Resources

For the Media

Myths and Facts

Teachers

Kids and Teens

Toolkits for Organizations, Venues

Multimedia

Lightning Photos

Information, Brochures

International, Links, Partners



#NHCPC24



# NWS Chat for Emergency Managers

- Situational awareness tool tailored for:
  - Emergency managers
  - Other public safety officials
  - News media
  - Skywarn Net Control Operators
- Provides a direct, two way operational communication link with NWS meteorologists for information exchange during hazardous weather events

The Slack platform also facilitates sharing of photos and videos for ground truth!





https://partnerservices.nws.noaa.gov/registration/

NWSChat 2.0 Powered by Slack

NWS - Chicago - Lee Carlaw 343,454

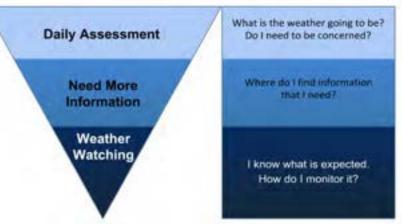
Good morning! Here are the bullet points for the update forecast today with the associated graphics:

- Burst of snow is currently developing across NW IL and will expand eastward through 9-10AM, mainly either side and N of I-90. Slick spots will likely develop, particularly on bridges where road temps are below freezing. Temps warm above freezing everywhere through 10-11 AM.
- Snow showers and squalls develop, first near RFD around 10 AM, and spread SE from there through the afternoon. Sharp visibility drops under 1 mile and gusty winds will accompany the
  strongest squalts. With temps above freezing, road impacts should be minimal, with any accums (on grass) melting as soon as the snow intensity eases.
- Final burst of snow appears possible across NE II, this evening, but we're uncertain on intensity and coverage. If this materializes, rates near 1"/hr would overcome above-freezing road temps leading to snow coated roads for part of the evening commute. Lake effect snow focuses into NW Indiana overnight, with slushy accurs expected away from the immediate lakefront. Some increased concern for localized 1-2"/hr rates now as well. We'll need to assess whether short-fused Winter Weather Advisories will be needed for both of these areas today.

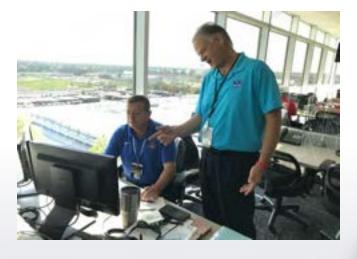


# Event Ready / Weather Watcher Exercise

- HSEEP Exercise Training
  - EMA, healthcare safety managers, school officials, public safety, parks dept, DOT, law and fire, etc
- Learn about event-specific thresholds and weather decisions
- How to compute evacuation times and when to implement action plans
- Tools and resources to make decisions
- Currently only available from certain NWS offices



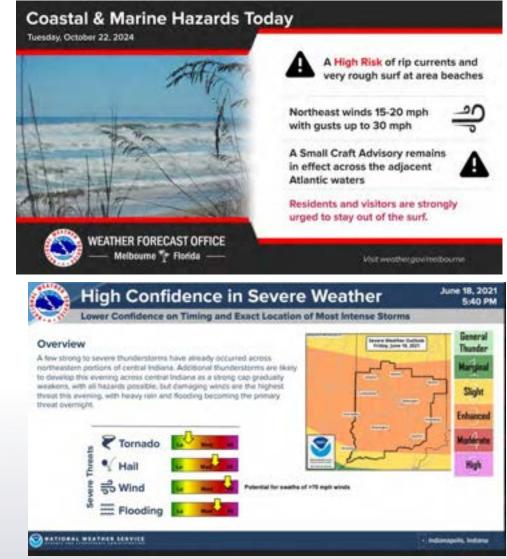
Weather Evaluation Concept



#NHCPC24



## Graphical Forecasts and Decision Support Services (DSS) Packets



### "Graphicasts" issued when needed

- Updated every couple hours
- Details on current event, timing, duration, amounts over next few hours

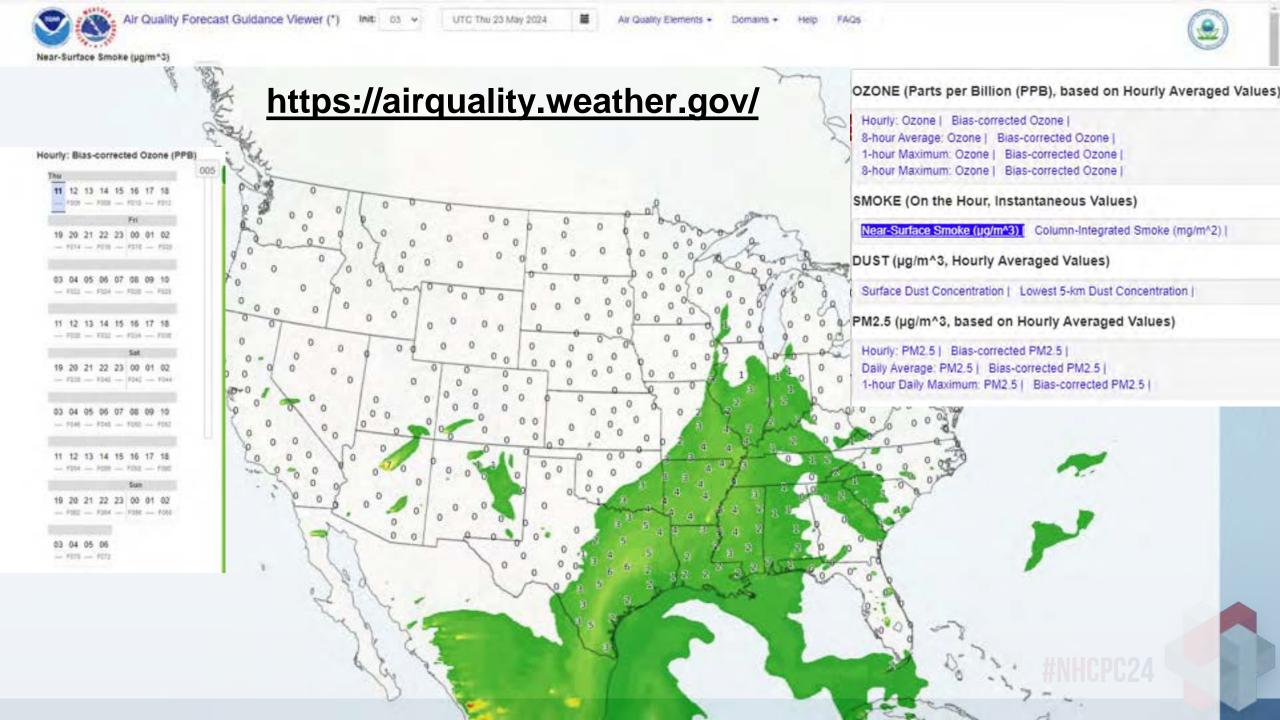
## **DSS Packets Issued for More Impactful Storms**

- Updated about every 12 hours
- Details on timing, duration, amounts for overall event

## Emailed to Core Partners and also available on local NWS Websites

## www.weather.gov/yyy







### Heat & Health Tracker

#### Home

 $\triangle$ 

\*\*\*NEW HEAT AND HEALTH INDEX\*\*\* - Click on the "Heat and Health Index" (HHI) in the left navigation menu to access the HHI and learn more about the intersection of heat and health.



Home

Heat and Health Index About the Data Resources

Search

Contact Us

Heat poses significant and increasing risks to public health across the United States. Use this dashboard to explore your community's heat exposure, related health outcomes, and assets that can protect people during heat events.

#### Search for location here

Enter zip or county here

🚊 Heat and Worker Health

The Heat-Related illness and Temperature

department (ED) visits associated with heatrelated illness (HRI) per 100.000 ED visits by

region (as defined by the U.S. Department of

Health and Human Services) for the selected day using data available through the <u>Mational</u>

Syndromic Surveillance Program. The colors

temperature by county for the same day and

year, using data from the National Center for

become more accurate as more data comes

Environmental Information, Note, the HRI

data is updated daily and may adjust to

on the map show the average maximum

map shows the rate of emergency

Choose a date

6/8/2024

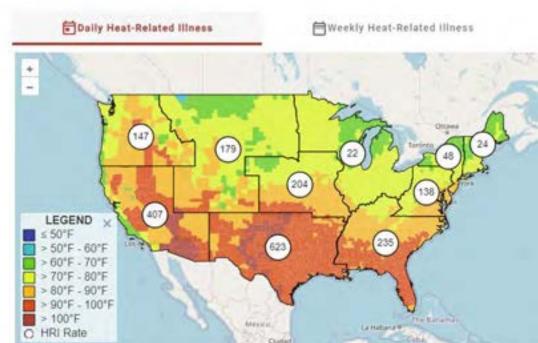
About the Data

in.

(more into)

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1



This icon indicates that extremely high rates of heat-related illness were detected in the region. Extremely high rates of heatrelated illness are defined as exceeding the 95th percentile based on data from 2018-2023.



Daily Rates of Heat Related Emergency Department Visits by HHS Region

#NHCPC24

https://ephtracking.cdc.gov/Applications/heatTracker/

MRCC About Us -

Data - Monitoring -

Climatologies - Resources -

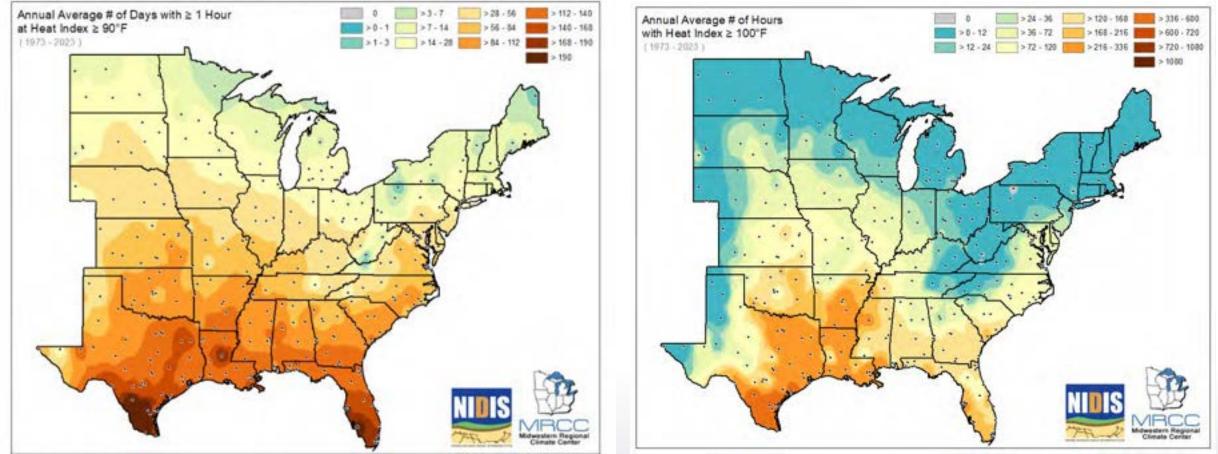
Login

Register

Calendar year totals for the eastern half of the United States

Average Number of Days | Days with 3 or More Hours | Average Number of Hours

AVERAGE NUMBER OF DAYS (roll mouse over degrees): 90" | 95" | 100" | 105" | 110"



https://mrcc.purdue.edu/clim/heatindex#

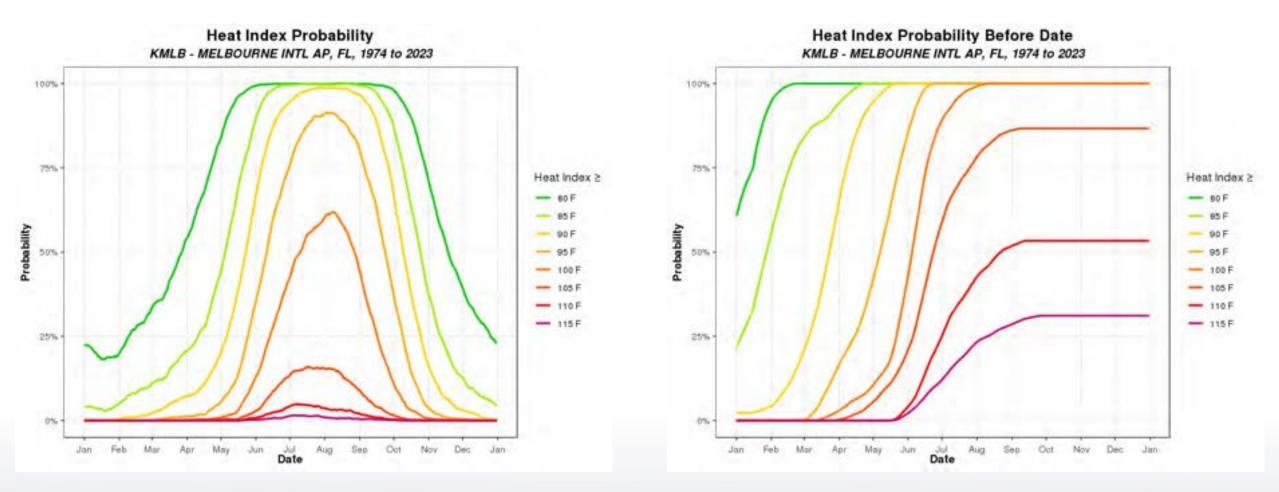


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https://mrcc.purdue.edu/clim/heatindex#



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g - Climatologies - Resources -

Login Register

#### Heat Index Climatology: Average Number of Days with ≥ 3 hrs for

#### INDIANAPOLIS INTL AP

Heat Index ≥	80°F	85°F	90°F	95°F	100°F	105°F	110°F	115°F
Calendar Year	83.5	50.2	26	11	3.7	0.9	0.2	Ó
January	0	0	0	0	0	0	0	0
February	0	0	0	0	0	0	0	0
March	0.1	0	0	0	0	0	0	0
April	1.2	0	0	0	0	Ó	0	0
May	7	2.5	0.5	0	0	0	0	0
June	17.1	10.6	4.9	1.6	0.3	0.1	0	0
July	24.3	17.3	10.4	5,3	2,1	0.6	0.1	0
August	21.6	14	7.7	3,4	1.2	0.3	0	0
September	10.5	5.6	2.4	0.6	Ò	Ö	0	0
October	1.6	0.3	0	0	0	0	0	0
November	0	0	0	0	0	0	0	0
December	0	0	0	0	0	0	0	0

Note: Annual averages may not match the sum of monthly averages due to rounding.

Data Time Period: 1973 to 2023

https://mrcc.purdue.edu/clim/heatindex#





HEAT.gov National Integrated Heat Health Information System

News & Events + Learn + Urban Heat Islands + Centers of Excellence + Tools Planning & Preparing Funding Opportunities

Key Messages: Early season heatwave to impact parts of Texas and Louisiana into early next week.



#### Welcome to HEAT.gov

Heat related illnesses and death are largely preventable with proper planning, education, and action. Heat.gov serves as the premier source of heat and health information for the nation to reduce the health, economic, and infrastructural impacts of extreme heat.

Heat.gov is the web portal for the National Integrated Heat Health Information System (NIHHIS)

#### News

Announcing the NIHHIS Centers of Excellence for Community Heat Resilience

Announcing the 2024 Urban Heat Island Mapping Communities

Watch the Recordings of the NIHHIS National Meeting

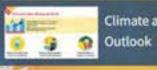
NWS and CDC Launch Experimental HeatRisk Tool

CDC Releases New Clinical Guidance on Heat and Health





Who is at Risk to Extreme Heat



**Climate and Health** 

About

#### https://www.heat.gov/



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# NOAA All Hazards Weather Radio



https://www.weather.gov/nwr/





# Have Multiple Ways to Stay Informed



#### http://redcross.org/



#### https://www.fema.gov/



#### **Local Media and Apps**



#### https://www.ready.gov/alerts





# NWS StormReady Program

### Overview

- Communication and safety skills needed to save lives
- Help strengthen local safety programs

### **StormReady Benefits**

- Opportunity to review and improve your hazardous weather plans
- Engage with NWS meteorologists
- Certificate and formal recognition
- Qualify for rate reductions in the National Flood Insurance Program (NFIP)









# NWS Weather-Ready Nation Ambassadors

#### **Overview**

• Formally recognizes NOAA partners who are improving the nation's readiness, responsiveness, and resilience against extreme weather, water, and climate events

### **WRN Ambassador Benefits**

- Emails about seasonal outlooks, weather safety campaigns, engagement opportunities, and others
- Certificate of Recognition
- Being recognized at our WRN Ambassador appreciation wall
- A chance to be recognized as a WRN Ambassador of Excellence



Sign up here: www.weather.gov/wrn/amb-tou





# **Collaboration Opportunities**

- Listening sessions / develop relationships with NWS staff
- Remote / On-site weather support
- Exercise Development and Play
- Service Equity Team (SET) discussions
- Identify key weather thresholds in your area
  - Biggest weather threats
  - Critical decisions due to weather





# How to Contact Your Local NWS Office

- Call your local NWS office direct line
- Follow your local office on Social Media
  - Twitter and Facebook
    - @NWSIndianapolis
    - @NWSMelbourne
- NWSChat 2.0 / Slack Register for an account if eligible
- Email
  - o <u>nws.indianapolis@noaa.gov</u>
  - o <a>sr-mlb.webmaster@noaa.gov</a>
  - o sam.lashley@noaa.gov
  - o william.ulrich@noaa.gov







#### Online Weather Resources for NWS Partners

#### September 2024

National Weather Service Indianapolis <u>https://www.weather.gov/ind/</u> (lot, iwx, iln, lmk, pah)

Event Weather Decision Support Request Form <u>https://www.weather.gov/ind/eventsupport</u> (lot, iwx, iln, lmk, pah)

Experimental NWS Text Alerts <u>https://inws.ncep.noaa.gov/</u>

NWS Chat 2.0/Slack https://partnerservices.nws.noaa.gov/

Hazardous Weather Outlook <u>https://www.weather.gov/erh/ghwo?wfo=ind</u> (lot, iwx, iln, lmk, pah)

River and Hydro Related Products <u>https://water.noaa.gov/?wfo=IND</u> (LOT, IWX, ILN, LMK, PAH)

Winter Weather Probability Forecasts and Graphics <u>https://www.weather.gov/ind/winter</u>

Prototype IDSS Point Forecasts for Events <u>http://weather.gov/forecastpoints</u>

NWS National Digital Forecast Database (NDFD) <u>https://digital.weather.gov/</u>

NWS Event Ready/Weather Watcher Support Page <a href="https://www.weather.gov/crh/eventready?sid=ind">https://www.weather.gov/crh/eventready?sid=ind</a> (lot, iwx, iln, lmk, pah)

Daily Indiana Weather Briefing Page and Weather Stories <u>https://www.weather.gov/ind/INwxbrief</u>

Climate and NowData <u>https://www.weather.gov/wrh/climate</u> <u>https://www.weather.gov/wrh/climate?wfo=ind</u> (lot, iwx, iln, lmk, pah)

FEMA and Red Cross (Find Apps in your phone app store) <u>https://www.fema.gov/</u> <u>https://www.redcross.org/about-us</u> <u>https://www.ready.gov/alerts</u>



NWS Safety and Preparedness Resources, including social media graphics <u>https://www.weather.gov/safety/</u> <u>https://www.weather.gov/safetycampaign</u> (includes social media graphics by season) <u>https://www.weather.gov/owlie/publication\_brochures</u>

NWS Education and Outreach Resources <a href="https://www.weather.gov/education/">https://www.weather.gov/education/</a>

NWS Indianapolis YouTube Weather Videos <a href="https://www.youtube.com/@NWSIndianapolis">https://www.youtube.com/@NWSIndianapolis</a>

NWS Lightning Safety Toolkit for Different Venues <a href="https://www.weather.gov/safety/lightning">https://wwww.weather.gov/safety/lightning</a>

NOAA All-Hazards Weather Radio (NWR) https://www.weather.gov/ind/nwr

Weather Ready Nation Ambassador and StormReady Programs <a href="https://www.weather.gov/wrn/">https://www.weather.gov/wrn/</a> and <a href="https://www.weather.gov/stormready/">https://www.weather.gov/stormready/</a>

NWS Language Translation https://www.weather.gov/wrn/spanish and https://www.weather.gov/translate

#### **Other Useful Websites:**

National Oceanic and Atmospheric Administration <a href="https://www.noaa.gov/">https://www.noaa.gov/</a>

NWS Air Quality Forecast Guidance https://airquality.weather.gov/

MPING - Citizen Science Volunteer Weather Reporting <a href="https://mping.nssl.noaa.gov/">https://mping.nssl.noaa.gov/</a>

Community Collaborative Rain, Hail and Snow Network <a href="https://www.cocorahs.org/">https://www.cocorahs.org/</a>

Indiana State Climate Office https://ag.purdue.edu/indiana-state-climate/

Midwest Regional Climate Center <a href="https://mrcc.purdue.edu/">https://mrcc.purdue.edu/</a>

College of Dupage Satellite, Radar and Model Data <u>https://weather.cod.edu/satrad/</u>



For additional information, contact: Sam Lashley - <u>Sam.Lashley@noaa.gov</u>

### **#NHCPC24** National Healthcare Coalition Preparedness Conference

Visions of Progress: Sustainable Strategies for Emergency Preparedness & Resilience Strengthening Coalition Diversity for Disaster Preparedness

Connie Harig RN, BSN Brenan Mitchell RN,

Presented By:



# Agenda

- Introduction
- Establishing Foundations for Collaboration
- The Evolution of CMS17 Group
- Tangible Impact of Collaborative Efforts
- Real-life Examples of Successes and Challenges
- Communication Programs and Information Flow
- Perspectives from CMS17 Partners
- Conclusion
- Q&A
- Contact Information







• Emergency Preparedness Rule



CENTERS FOR MEDICARE & MEDICAID SERVICES

https://www.cms.gov/medicare/health-safety-standards/quality-safety-oversightemergency-preparedness/emergency-preparedness-rule



# Emergency Preparedness Rule

- On September 8, 2016, CMS published the EP Requirements Final Rule. Health care providers affected by this rule were to be compliant one year after the effective date, on **November 15, 2017**.
- Purpose: To establish EP requirements to ensure adequate planning for disasters, and <u>coordination with federal, state, tribal, regional and local</u> <u>emergency preparedness systems</u>.
  - Requirements apply to all **17 provider** and supplier types.
  - Each provider will have its own set of Emergency Preparedness regulations.
  - Must be in compliance to participate in the Medicare or Medicaid program.





# Evolution of facility integration into healthcare coalitions

- Does the EP Final Rule <u>require</u> membership in a Healthcare Coalition?
- NO! "While collaboration with healthcare coalitions is encouraged, it is not a requirement."
- Although not required, Appendix Z of SOM mentions Coalitions 21 times!
- *"Facilities should actively engage with their healthcare coalitions, associations, accrediting organizations and other stakeholders during the onset of any wide-spread emergency."*
- *"Facilities may rely on a community-based risk assessment developed by other entities, such as public health agencies, emergency management agencies, and regional health care coalitions or in conjunction with conducting its own facility-based assessment."*

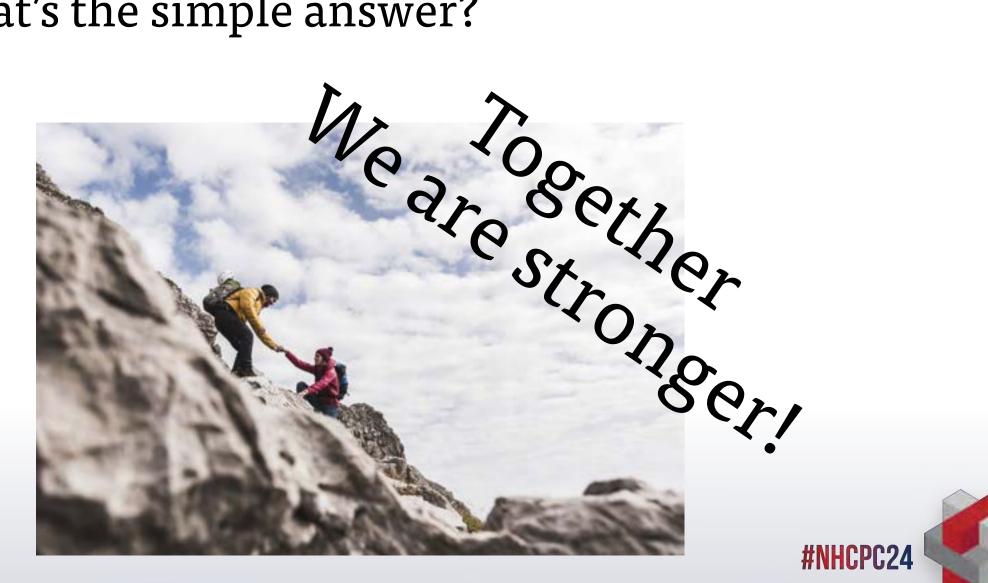


### If not required, why are Healthcare Coalitions mentioned so many times in Appendix Z of the State Operations Manual?

- What Does AI say?
- "Because they are multiagency coordinating groups that support and integrate with ESF-8 activities in jurisdictional incident command systems (ICS)."
- "HCCs are collaborative networks of healthcare organizations and their respective public and private sector response partners that assist with preparedness, response, recovery, and mitigation activities related to healthcare organization disaster operations. HCCs help health care facilities to plan, organize, equip, train, exercise, and evaluate the health care system preparedness in their regions."
- "HCCs are useful for all phases of Comprehensive Emergency Management, but their primary mission should be to support healthcare organizations during emergency response and recovery. HCCs provide timely information and may support coordination during a public health emergency."



### What's the simple answer?



# Establishing Foundations for Collaboration

- Regional Healthcare Coordinators (RHC)
- Regional Vulnerable
   Population Coordinators
   (VPC)





# Healthcare Coordinators

- Coalitions in Tennessee are aligned with the 8 EMS Regions. They work on planning, organizing, equipping, training, exercising and evaluating healthcare system preparedness.
- Larger cities may have their own "Municipal Healthcare Coordinators"
- Prior to adding the CMS17 group, the two Healthcare Coordinators for the East TN region covered 19 hospitals.
- After the addition of the CMS17 group, there were over **200** different facilities who joined the Healthcare Coalition.



# **Vulnerable Populations Coordinators**

•With the large influx of members to the Healthcare Coalition, Tennessee added Vulnerable Populations Coordinators to each region to assist the Healthcare Coordinators in managing the CMS17 facilities....among other duties.



# Vulnerable Populations Coordinators

- The introduction of VPCs represents a significant step forward in enhancing emergency preparedness and response efforts, particularly for those facilities who are most at risk during disasters.
- Facilities, including Long-term care, Assisted Living, Dialysis, Home Health, Hospice, Outpatient Surgery, Behavioral Health, and Outpatient Clinics often face unique challenges and barriers during emergencies.
- The role of VPCs is to address these challenges by coordinating targeted outreach, support, and resources to ensure the safety and well-being of vulnerable healthcare facility members.

HCPC24

# Why is a coalition partnership important?

- Resource Sharing
- Coordination and Collaboration
- Expertise and Knowledge Sharing
- Enhanced Community Engagement
- Political and Institutional Support

By working together, diverse stakeholders can better prepare for and respond to emergencies, ultimately saving lives and minimizing the impact of disasters on affected communities.

# The Evolution of CMS17 Group Transformation into a Robust Cooperative Partnership

### Healthcare Coalition: A resource

- 2017, as CMS was putting out the "Final Rule" for Emergency Preparedness. KETHC was planning and coordinating how to incorporate the new 17 partner group before the CMS – 17 group knew what was happening
- 2018, KETHC held a healthcare track at the Emergency Management Agencies of TN (EMAT) Conference. It was designed to introduce the CMS – 17 groups to EP, HVA, TTX and Functional exercise and how to write and ARR. It was also designed to get the EMA officers introduced to the CMS – 17 groups.
  - This training helped to provide the needed understanding for the CMS 17 groups to fulfill the CMS requirements within the final rule
  - Another of the most helpful thing during this training was to know what all of the "acronyms" stood for!!!!



### Healthcare Coalition: A Resource

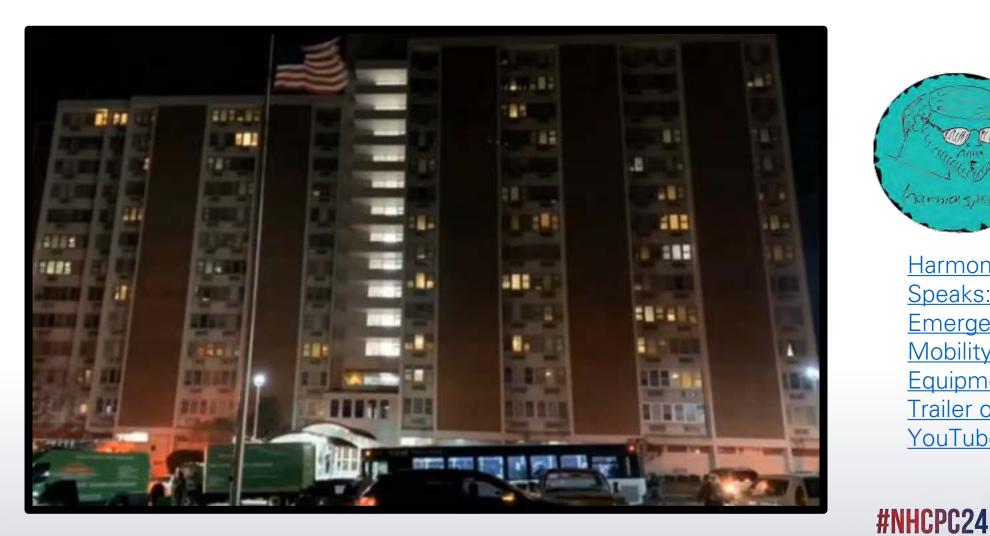
- 2019, Requirement change in the Manikins used for CPR training within American Heart Association (AHA)
  - *KETHC approved purchasing CPR Manikins for the HCC members to use in training and recertification of CPR within their teams*
  - The Full-Scale Exercise (The Great Shake) that included the CMS 17 groups into the hospital surge and evacuation exercise
  - **2020**, COVID 19 Pandemic
    - The CMS 17 groups were included in the supply distribution of gloves, masks, and other PPE that became hard to get (even for their Corporate suppliers)



# Tangible Impact of Collaborative Efforts



### Acquisition of Response Equipment





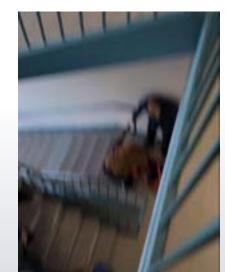
Harmon Speaks: Emergency Mobility **Equipment** Trailer on <u>YouTube</u>























### **Emergency Quick Reference Guides**







# Tailored Emergency Kits



# **Communication Programs**



### **Success Stories**





## KETHC ReadyOp Facility Status Form

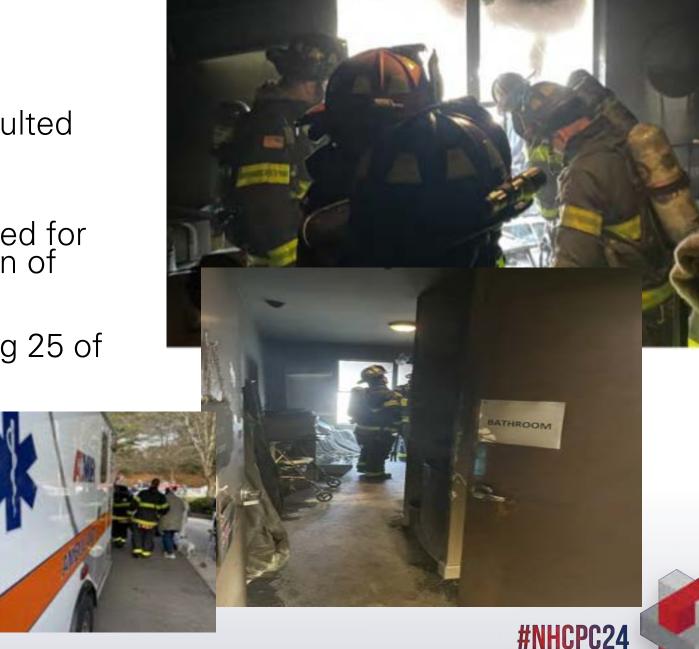
		PATIENT TRAC			Op How To			141012	Tracking	Dispatch	Logbook	East Region	GI PREATON	Knox Count	y nospeans	roub-secure	issisted Living	KETHO	EMS Region 2
Aircram	Tracking	Weather Traci	king Parkwest Me	dical Center	KEMA	Warehouse	Knox Cou	5.00 (c)											
Forms	Entries						8	how Archiv	¥¢: 🖸	· Actions	New Entry								
3 10	Facility	/Organization #	Structure	Power	+	Water Supply	Com	munications	s H	VAC	1111111								
] 770	0 Wester	ercland Heal	Partially Functional	On-Generate	e 1	Aumai Opcistio	e Perti	killy Function	na Av	Arrest Opt -	KET	IC CO		ty Status					
3 474	8 Tonno	ssee Valley E	Partially Functional	On-Generate	e 1	Normali Operation	e Porte	silly Function	ne Li	mitod Opc	Sindy at the		For prov	iding information	on only, Resou	rce request n	ust be sent to I	RHC,ERC, or	County EMA/EOC
774	3 Beven	y Park Paix	Partially Functional .	On Generate		No weeks	Perh	ally Function	nal Lá	micd-Opc									
764	e NHGH	ksattent, F.	Portially Functionali	Gn-Generality		Normal Operation	e Perte	why Function	nil ja	miled-Opt	Facility T					If Other			
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# JANUARY 8, 2024

Fire in assisted living facility resulted in the evacuation of residents.

The ReadyOp system was utilized for quick response and identification of bed availability of local facilities. Fortunately, one of the Hillcrest communities assisted in housing 25 of the displaced residents.



# KETHC ReadyOp Bed Availability Form

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January 2024 Winter Storm & Dialysis Transportation







The January 2024 winter storm brought seven consecutive days of at least 4 inches of snow on the ground. Depending on location within the region, snowfall ranged from a mere dusting to a substantial 10+ inches. This disrupted public services in many areas. Despite efforts to prioritize public safety, healthcare, and essential services, the absence of reliable public transportation posed significant challenges for dialysis patients, highlighting the importance of coordinated disaster response plan.



# Healthcare Coalition: A Resource



- 2024, January Winter Storm that halted most all day-to-day operations with-in the KETHC 16 county area
  - Anywhere from 2-14 inches of snow and ice fell within a 3-day period, making it impossible for travel in some of these area's
  - Dialysis patients who require treatment 3 times weekly were unable to get to their clinics for their treatments
  - *KETHC reached out to the CMS –17 Dialysis partners and local transportation providers via ZOOM to brainstorm and collaborate on how to manage this "potential" crisis*
  - It was through this collaboration, our dialysis patients were transported to and from their clinics safely to obtain their treatment Again, Thank YOU Jingle Jeepers!!
  - There were some patients who did have to go emergently to the hospital for treatment, and there were a few who expired due to inability to get to their treatment
  - I believe through the partnership with KETHC more of our patients survived than would have from this storm

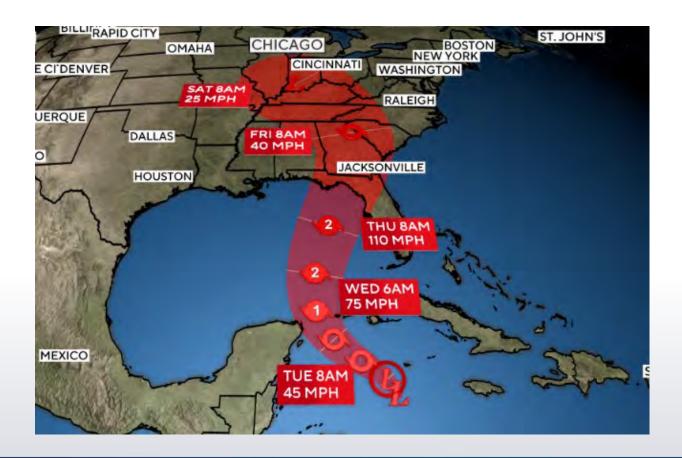


### Healthcare Coalition: Barriers and Success

- CMS 17 Integration within KETHC
  - KETHC, Hospitals, EMA, EMS ... how do we "Dialysis" fit?
    - "Ready Ops" has been utilized and integrated within the regional area to communicate where needed supplies and emergency help can be prioritized
    - Emergency Supplies have been provided to all Dialysis providers, i.e. Emergency back-packs with hard hat, caution tape, head lamp, etc... & Emergency Quick reference charts for all the clinics
    - Since the involvement with KETHC over the last 8 years, the local dialysis community has been provided the opportunity to collaborate with each other on how best KETHC can help our dialysis patients



• Sept. 25, 2024 – KETHC host a virtual meeting with Dialysis clinics, transportation providers, and regional Emergency Management Agencies to discuss concerns amid potential severe weather.





• Sept. 27 KETHC began receiving emergency notifications.



Knox/East Tennessee Healthcare Coalition Published by Mitchell Mitchell

· September 27 at 3:27 PM· 🕄



Cocke County Mayor Rob Mathis September 27 at 2:56 PM- C

EMERGENCY UPDATE

THE WATERVILLE DAM HAS SUFFERED A CATASTROPHIC FAILURE, EVACUATION ALL OF DOWNTOWN NEWPORT IMMEDIATELY.

\*\*\*

**#NHCPC24** 

• KETHC sent Facility Status Report to all member facilities in and around Newport.

KETHC	Facility Status-Basic Facility StiRep Form	Form ID: 1059; Submission ID: 30557 Report Date: 10/22/2024 @ 13:48 EDT
Facility Type		
Long-term care/Nurs	sing Home	
Facility Name		
Tennova Newport C	onvalescent Center	
Name		Phone Number
First	Last	
Rachel	Ward	
Date	Time	GPS / Location
9/27/2024	04:45 PM	35.9651401, -83.1826804 @ 2024-09-27 16:53:22 EDT
Current Status		
O Normal operating	g procedures	
Emergency Oper	ration Plan Activated but no assistance	needed
O Emergency Oper	ration Plan Activated- Assistance need	ed
O Facility closed		
O Unable to evalua	ite	



We have prepared for a power failure. Sheltering in place. We should be safe from flooding. We have enough food and water for the weekend.



- Due to reports of extended water outage, local hospital and LTC facility began preparing for possible evacuation.
- KETHC assisted several facilities with locating water tankers to supply their facility.
- No facilities were evacuated due to water outage and even outpatient facilities were able to continue to provide care.
- Three outpatient facilities were added as KETHC members during this event.







# Healthcare Coalition: Moving Forward

*Our relationship with KETHC, although "forced" by CMS Final Rule, is a blessing in disguise* 

We are all a part of the healthcare community and have areas of expertise to share

KETCH is a conduit to receiving and sharing that information



# Knox East TN Healthcare Coalition CMS - 17

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